

THE
HEALTH CONSUMER
ACTION CENTER
OF THE
LEGAL AID SOCIETY OF
ORANGE COUNTY

2101 N. Tustin Ave.
Santa Ana, CA 92705
1-800-834-5001
(714)-571-5200
www.healthconsumer.org
www.legal-aid.com



*WE
CARE
ABOUT
YOUR
HEALTH*

HCAC is sponsored by
Legal Services Corporation
The California Endowment
The Health Consumer Alliance
City of Santa Ana
County of Orange Health Care Agency
California Dept. of Managed Health Care



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WHAT IS THE HEALTH CONSUMER ACTION CENTER?

The Health Consumer Action Center (HCAC) helps low-income Orange County residents obtain health coverage and needed health care services. HCAC provides free information and individual assistance on a variety of health care programs, including:

- **Medi-Cal (CalOptima)**
- **COBRA**
- **Covered CA**
- **Cal MediConnect**
 - HCAC is the Ombudsman
- **In-Home Supportive Services (IHSS)**
- **Medicare**
- **Medical Safety Net**
- **Private Health Insurance**

ALL SERVICES ARE FREE

CONTACT US THROUGH OUR HOTLINE:

**800-834-5001
714-571-5200**

OR VISIT US ON THE WEB AT

www.healthconsumer.org

www.legal-aid.com

HOURS:

**Monday — Thursday
9:00 AM to 6:00 PM**

**Friday
9:00 AM to 5:00 PM**

WHAT SERVICES DOES HCAC PROVIDE?

Our goal is to help people access health care coverage and services by providing:

- **INFORMATION** about health care options and rights;
- **ADVICE** on appeals and grievances;
- **INDIVIDUAL REPRESENTATION** in health plan grievances and State administrative hearings;
- **TRAINING TO COMMUNITY GROUPS** about health care programs and services;
- **WRITTEN MATERIALS** about health care programs and patient rights;
- **REFERRALS** to other organizations with expertise in other programs.