Civic Education and Public Information awards went to **OC Parks** for its **Go Green at the OC Zoo** recycling promotion; and to **Child Support Services** for its **Community Education Initiative**, "a customer-centric approach to service delivery by taking an active role in connecting customers with resources through education."

An Environmental Protection and Energy award went to OC Waste & Recycling for its Natural Bird and Vegetation Abatement Program in which falcons and hawks were used to drive hordes of seagulls from landfills, while goats were employed to clear weeds. Another award in the same category went to the OC Sheriff's Department for its Theo Lacy Facility Sustainability Program, in which deputies Jim Hamill and Bill Wagner have been able to eliminate over 60% of the facility's landfill-bound waste by recycling.

Human Services awards were given to OC Community Services for its Veterans Affairs Supportive Housing Program of housing subsidies and case management services for homeless veterans with disabilities including mental and addictive disorders; and to Child Support Services for its Collaboration with Superior Court, Family Law Facilitator & Self-Help Center entry, aimed at providing legal services and resources to address their customers' challenges.

A Community/Economic Development award went to the OC Health Care Agency and OC Community Services, who joined forces on a Mental Health Services Act Housing program that is providing 428 affordable housing units for mentally ill and other homeless persons.

A Criminal Justice and Public Safety award was given to the OC Crime Lab for its Driving Under the Influence of Drugs, Enhanced Detection and Collaboration research to improve methodologies for measuring the amounts of different drugs in suspects' blood.

A NACo Health award went to OC Community Services' Office on Aging, in partnership with the Orange County Health Care Agency and others on their "Healthier Living" Collaborative to bring community programs to disenfranchised, disabled, and elderly communities in Orange County, to help deal with chronic disease and other problems.

An award for **Information Technology** went to the **Orange County Registrar of Voters** for its entry, **Learning from Logistics Experts to Improve Elections Operations.** By judicious use of technology and studying companies that use logistics every day, the Registrar of Voters has made dramatic improvements in the time taken to process ballots. A **Planning** award was given to **OC Public Works** and **OC Parks** for their collaboration on the **Haster Retarding Basin, Pump Station and Recreational Field Project,** in which the basin was upgraded to better handle a 100-year flood, while providing an additional two acres of much-needed park area to the county.

Finally, an award in the **Parks and Recreation** category went to **OC Parks** for its **OC Parks Summer Concert Series.** As it is doing again this year, OC Parks hosted a series of free concerts in several different parks last year, and doing it cost-effectively by using an outside promoter to organize all the events.