

County Launches AccessOC Web Site Enhancement

County Executive Officer Thomas G. Mauk recently announced the official launch for a new web site feature that will provide an easy-to-use tool for the public to access County services from any computer.

The new online service, **AccessOC**, allows the public to send in requests, concerns or comments at any time on the County's web site, www.ocgov.com, by clicking on the **AccessOC** logo under *County Communication*. The service gives access to County staff, status updates via email and helpful dialogue on a 24/7 basis.

AccessOC provides a list of approximately 130 services within 19 topics. Some examples of the services with information available through AccessOC include: Adult Mental Health Services, Caregiver Assistance, Senior Health, Transportation, Lost Pet, Pet Adoption, Pet Licensing, Children's Mental Health Services, Food Stamps, Medi-Cal, Veteran's Resources, Homeless Resources, Foreign Travel Immunizations and Where to Vote.

"By implementing **AccessOC**, we are now open for business 24-hours a day, seven days a week, whether you are seeking service at a County facility or online via our web site," said Board Chairman Chris Norby. "This new tool will help County staff respond to requests even more efficiently and we are proud to deliver this terrific service to the community."