

May 12, 2008

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Survey Says:

Ladera Ranch Needs More Traffic Patrols – Crown Valley Parkway Needs to be Completed – Yesterday; Community Transportation System? Maybe.

Recurring concerns about aggressive driving and speeding, especially around schools were expressed in the 2008 Annual Traffic and Transportation Survey conducted by the Ladera Ranch Transportation Club. Residents see increased law enforcement as the best solution to these problems.

When asked to identify the most significant transportation issues in coming years, nearly 92 % of Ladera Ranch residents identify congestion on Crown Valley Parkway as their number one concern, ranked ahead of congestion on the I-5 (72%) and the cost of gasoline (70%).

Focusing on alternative modes of transportation, residents have a great deal of enthusiasm for a shuttle bus or tram to clubhouses, recreational facilities, and commercial centers around Ladera Ranch. Some do not like the idea of an internal bus system at all, making this a potentially polarizing issue in the community.

While fewer than 10% of residents use Metrolink, nearly 30% of those surveyed indicated they would begin to use Metrolink if there were an internal circulation system connecting with Metrolink.

-MORE-

“On the traffic safety side, the strongest message we received again this year from the survey is that there is an immediate need for more traffic and parking enforcement in Ladera Ranch,” said Chuck Gibson, President of the Transportation Club.

More than anything else, residents want to see something done about speeders. Their worry is very evident in their comments. “People are tailgating and using excessive speed, which will result in accidents soon.”

A Covenant Hills resident noted, “We have had two kids almost get hit on Cambridge alone...People have no regard for speed...”

According to one resident of Oak Knoll Village, “I believe Oak Knoll is being used as a shortcut from Antonio to Crown Valley. I have seen speeds in excess of 70 mph.”

School zones and major streets such as O’Neill Road, Sienna Parkway, Crown Valley Parkway, and Antonio Parkway are once again seen as top priority for enforcement, along with some streets within neighborhoods too.

This year’s survey included more questions on transportation such as preference for internal circulation systems, alternatives to personal vehicles and access to the I-5. An astounding 92% rated the incomplete and congested Crown Valley Parkway as their number one transportation problem - ahead of congestion on the I-5 and the high cost of gasoline.

"During rush hours, it can take 20-30 minutes to get down Crown Valley to I-5 or back at night. Outrageous!"

And another resident added, "Not sure when the Widening of Crown Valley will be completed and whether it will provide much improvement."

The survey had the highest level of resident involvement to date with 448 people responding compared to 360 last year. The open-ended responses elicited hundreds of additional comments and many useful ideas, including specific areas suggesting the need for additional study.

“It makes such a difference that residents take time to tell us, very specifically, where they experience concerns in their daily lives around Ladera Ranch,” said Danielle Blugrind a professional market research consultant with *Insightography*. Blugrind, who volunteered her time to the project, was instrumental in survey development and analysis. “We could not have done this without residents acting as our eyes and ears and then sharing their feedback,” said Blugrind.

“The survey informs us on a broad range of issues including specific streets and areas where traffic problems are greatest,” added Gibson. “This can be useful both to law enforcement and to community leaders as they determine where to focus their attention.”

“Traffic congestion and pedestrian safety around the schools, particularly during school drop off and pick up times, is an issue that is a high priority concern of most residents,” Gibson added. Oso Grande Elementary seems to have the greatest number of complaints associated with it probably because it has the least amount of parking immediately available and it has a very large population of small children who must be escorted to the classroom. One parent said, “The parking at Oso Grande is terrible – really a crisis.”

Just as in last year’s survey, approximately 54% of Ladera Ranch’s residents listed walking as a regular mode of transportation within the community while 24% listed bicycling.

Authorities would like to see more parents walking children to school, since many people live within walking distance of a school. Some parents indicate they would allow their children to walk to school if conditions were safer, including more crossing guards and law enforcement. Recently, at the request of Oso Grande PTA, Ladera Ranch Maintenance Corporation approved a new walkway between Oso Grande and Covenant Hills Clubhouse to provide better access and encourage parents to walk to school.

“Today, the traffic issues survey gives us lots to think about – including many ideas from open-ended responses. Community leaders will be mining this information for insights for some time to come,” added Gibson.

As a follow-up to last year’s survey, residents were asked whether they would use an internal circulation system, such as a bus. Most people (58%) want a system that would serve the commercial centers. There was substantial interest in a bus system to serve clubhouses, pool and water park too. “We need to know whether residents are willing to pay for this type of system, since we know most systems need an operating subsidy. Also, some people are adamantly opposed to an internal bus system or tram, indicating it would be too expensive and not in keeping with the community’s active lifestyle,” said Gibson

Another question probed residents’ use of Metrolink. Gibson noted that less than one in 10 residents use Metrolink. But a significant number (almost 30%) indicated they would start using Metrolink if there was a community circulator (internal bus system) connecting to it.

“Good news is that 145 people signed up to meet in community roundtables on transportation issues. This reaffirms that we have a very interested and engaged community. Perhaps we can have a focus group or two to get a better idea of what

people want and what they are willing to pay for when it comes to a community transportation system,” concluded Gibson.

“I want to especially thank Danielle Blugrind. She voluntarily dedicated many hours to help design and plan the survey,” said Gibson. “In addition, we owe much to Town Manager Dennis Javens, Community Director Sue Shaver and other LARCS staff who worked diligently on the survey.”

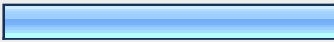

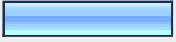




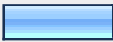

Ladera Ranch Community Services – or LARCS – is a nonprofit public benefit corporation that plans and implements programs, events and the LaderaLife Web site. Its goal is to connect neighbors, foster friendships and allow for shared experiences.

2008 LADERA RANCH TRANSPORTATION CLUB - Annual Traffic Issues Survey

1. Please indicate your age.			Response Percent	Response Count
Under 18			0.5%	2
18 to 24			0.2%	1
25 to 34			28.9%	128
35 to 44			45.1%	200
45 to 54			13.3%	59
55 to 64			5.9%	26
65 and Over			6.1%	27
			answered question	443
			skipped question	5

2. Please indicate your gender.			Response Percent	Response Count
Male			39.2%	173
Female			60.8%	268
			answered question	441
			skipped question	7





3. Please indicate your village or district of residence.

		Response Percent	Response Count
Avendale		22.1%	99
Bridgepark		2.2%	10
Covenant Hills		11.2%	50
Echo Ridge		8.0%	36
Flintridge		7.8%	35
Oak Knoll		15.8%	71
Terramor		20.5%	92
Township		7.1%	32
Wycliffe		5.1%	23
		<i>answered question</i>	448
		<i>skipped question</i>	0

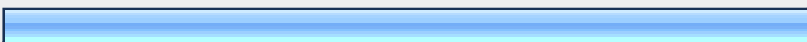
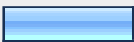
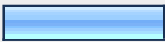




4. What type of home do you live in?			Response Percent	Response Count
Apartment			8.1%	36
Townhouse/Condo			21.8%	97
Single-Family/Detached Home			70.1%	312
			<i>answered question</i>	445
			<i>skipped question</i>	3

5. Do you have any children ages 18 or under living in the home?			Response Percent	Response Count
Yes			68.3%	297
No			31.7%	138
			<i>answered question</i>	435
			<i>skipped question</i>	13

6. What is your marital status?

		Response Percent	Response Count
Married		86.6%	380
Single		6.8%	30
Divorced/Separated		2.7%	12
Living with Significant Other		3.9%	17
		answered question	439
		skipped question	9

7. What is your employment status?



		Response Percent	Response Count
Work Full-Time		53.7%	240
Work Part-Time		8.5%	38
Self-Employed		10.5%	47
Homemaker		24.6%	110
Student		1.3%	6
Retired		6.7%	30
Other (please specify)		0.9%	4
		answered question	447
		skipped question	1


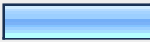
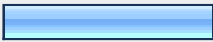
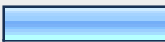



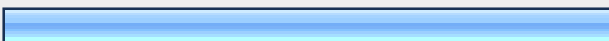

8. What modes of transportation do you use regularly within Ladera Ranch?

		Response Percent	Response Count
Driving (motorized vehicle)		97.5%	436
Driving (electric/NEV)		3.1%	14
Walking		54.1%	242
Biking		19.5%	87
Other (please specify)		1.6%	7
		answered question	447
		skipped question	1

9. Do you commute to work? If so, please indicate what time of day you leave home to go to work.

		Response Percent	Response Count
Before 5:00am		1.4%	6
Between 5:00am and 6:00am		4.3%	19
Between 6:00am and 6:30am		4.1%	18
Between 6:30am and 7:00am		6.4%	28
Between 7:00am and 7:30am		9.6%	42
Between 7:30am and 8:00am		13.7%	60
Between 8:00am and 9:00am		14.1%	62
After 9:00am		3.0%	13





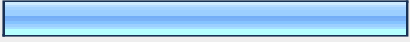

I do not commute to work		40.5%	178
I commute at another time (please specify)		3.0%	13
		answered question	439
		skipped question	9


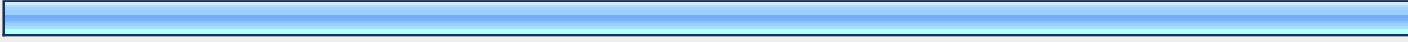
10. Again, if you commute to work, please also indicate what time of day you return home from work.			
		Response Percent	Response Count
Before 5:00pm		11.2%	49
Between 5:00pm and 5:30pm		9.8%	43
Between 5:30pm and 6:00pm		13.9%	61
Between 6:00pm and 6:30pm		10.7%	47
Between 6:30pm and 7:00pm		5.5%	24
Between 7:00pm and 8:00pm		3.0%	13
After 8:00pm		1.4%	6
I do not commute to work		40.5%	178
I commute at another time (please specify)		4.1%	18
		answered question	439
		skipped question	9

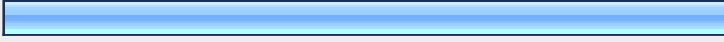
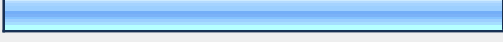
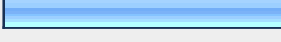
11. When you work outside the home, how many miles do you travel to your office, one way? If you do not work outside the home, simply enter "na".

		Response Count
		380
answered question		380
skipped question		68

12. Please choose the option which best describes your working situation.

		Response Percent	Response Count
Work primarily from a residence/home office		13.7%	60
Work primarily from an office outside the home		46.5%	204
Work equally in home office and office outside the home		3.9%	17
Work in different locations at any given day		5.7%	25
Do not work		26.9%	118
Other (please specify)		3.4%	15
answered question			439
skipped question			9

13. Do you or members of your household use Metrolink?			Response Percent	Response Count
Yes			5.9%	26
No			94.1%	413
			<i>answered question</i>	439
			<i>skipped question</i>	9

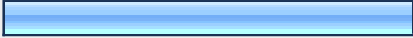


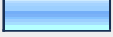
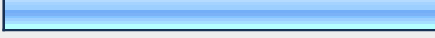


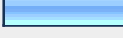
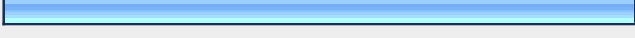


14. Which Metrolink do you or your family member use?			Response Percent	Response Count
Laguna Niguel			48.1%	13
San Juan Capistrano			33.3%	9
Both stations			18.5%	5
			<i>answered question</i>	27
			<i>skipped question</i>	421


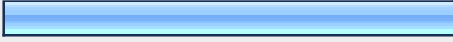

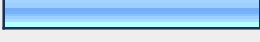

15. Please review the list below, and for each item, indicate how significant of a problem you believe this to be within Ladera Ranch. Please give each item a rating, where "1" means you do not find this to be a problem at all, and "5" means you find this to be a very significant problem within Ladera Ranch. You may give each item a "1", a "5", or any number in between.

	Not A Problem (1)	(2)	(3)	(4)	Very Significant Problem (5)	Rating Average	Response Count
Traffic volume: main streets - morning rush hour	18.4% (78)	20.3% (86)	19.1% (81)	21.7% (92)	20.3% (86)	3.05	423
Traffic volume: main streets - evening rush hour	19.1% (81)	19.9% (84)	20.8% (88)	17.3% (73)	22.9% (97)	3.05	423
Traffic volume: main streets - weekends	43.5% (184)	27.9% (118)	15.8% (67)	9.0% (38)	3.8% (16)	2.02	423
Speed at which vehicles travel: main streets	15.6% (66)	19.4% (82)	18.4% (78)	21.0% (89)	25.5% (108)	3.22	423
Speed at which vehicles travel: school zones	17.5% (74)	18.0% (76)	19.6% (83)	19.9% (84)	25.1% (106)	3.17	423
Speed at which vehicles travel: shopping districts	19.4% (82)	22.2% (94)	25.8% (109)	18.7% (79)	13.9% (59)	2.86	423
Speed at which vehicles travel: smaller/neighborhood streets	13.5% (57)	16.3% (69)	21.5% (91)	19.4% (82)	29.3% (124)	3.35	423
Speed at which vehicles travel: in roundabouts	17.5% (74)	22.0% (93)	20.8% (88)	19.9% (84)	19.9% (84)	3.03	423
Child and pedestrian safety: school zones	18.9% (80)	22.5% (95)	21.0% (89)	19.4% (82)	18.2% (77)	2.96	423
Pedestrian safety: along roadways	26.7% (113)	28.8% (122)	19.6% (83)	14.7% (62)	10.2% (43)	2.53	423
Pedestrian safety: crossing streets	21.5% (91)	25.5% (108)	19.4% (82)	15.6% (66)	18.0% (76)	2.83	423
Pedestrian safety: in roundabouts	19.9% (84)	20.8% (88)	22.7% (96)	19.4% (82)	17.3% (73)	2.93	423
Bicyclist safety: school zones	27.7% (117)	24.1% (102)	25.1% (106)	12.5% (53)	10.6% (45)	2.54	423

Bicyclist safety: along roadways	24.8% (105)	27.2% (115)	24.8% (105)	13.7% (58)	9.5% (40)	2.56	423
Bicyclist safety: in roundabouts	20.8% (88)	22.7% (96)	24.1% (102)	19.6% (83)	12.8% (54)	2.81	423
Failure to yield in roundabouts	12.3% (52)	22.2% (94)	20.8% (88)	21.5% (91)	23.2% (98)	3.21	423
Disregard for traffic laws and regulations	13.2% (56)	22.0% (93)	21.3% (90)	17.5% (74)	26.0% (110)	3.21	423
	answered question						423
	skipped question						25

16. Are there any particular streets on which you feel speeding is excessive and a major concern? Please check all that apply.

		Response Percent	Response Count
Antonio Parkway		27.2%	115
Avendale Boulevard		7.8%	33
Benjamin Drive		15.6%	66
Covenant Hills Drive		6.9%	29
Crown Valley Parkway		28.8%	122
Daisy Street		2.8%	12
Flintridge		2.4%	10
Narrow Canyon		8.0%	34
O'Neill Drive		42.1%	178
Ortega Highway		5.4%	23
Roanoke Drive		5.7%	24

Sellas Road		5.4%	23
Sienna Parkway		30.0%	127
Windmill Avenue		4.0%	17
None		17.0%	72
Other (please specify)		19.9%	84
answered question			423
skipped question			25

17. Listed below are some potential solutions to various traffic issues, that Ladera Ranch might adopt in the future in order to address the most pressing traffic issues in the community. For each solution below, please rate how useful you feel it would be in solving for the current traffic issues in our community. A rating of "1" means that you do not feel this would be helpful at all in solving current problems, and a "5" means you feel this solution would be extremely helpful in addressing traffic issues faced in our community. You may give a rating of "1", "5", or any number in between.

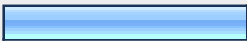

	Not At All Helpful (1)	(2)	(3)	(4)	Extremely Helpful (5)	Don't Know	Rating Average	Response Count
Digital speed feedback signs	18.2% (76)	16.5% (69)	27.3% (114)	19.6% (82)	15.1% (63)	3.3% (14)	2.97	418
Child safety and car seat education	24.6% (103)	22.0% (92)	20.1% (84)	8.6% (36)	10.8% (45)	13.9% (58)	2.52	418
Additional pedestrian paths	15.1% (63)	14.8% (62)	22.7% (95)	19.9% (83)	19.6% (82)	7.9% (33)	3.15	418
Additional pedestrian bridges	13.9% (58)	13.2% (55)	15.3% (64)	22.0% (92)	28.7% (120)	6.9% (29)	3.41	418
Additional crosswalks in residential areas	14.6% (61)	16.7% (70)	18.4% (77)	19.4% (81)	22.7% (95)	8.1% (34)	3.21	418
Additional crosswalks in commercial areas	14.1% (59)	13.2% (55)	20.6% (86)	22.0% (92)	22.7% (95)	7.4% (31)	3.28	418
Additional crosswalks in school zones	15.3% (64)	14.6% (61)	16.7% (70)	17.0% (71)	23.7% (99)	12.7% (53)	3.22	418
Lighted crosswalks	8.6% (36)	6.9% (29)	15.8% (66)	19.4% (81)	41.4% (173)	7.9% (33)	3.85	418

Additional guardrails along major streets	21.5% (90)	16.0% (67)	16.7% (70)	13.6% (57)	15.6% (65)	16.5% (69)	2.83	418
	answered question							418
	skipped question							30



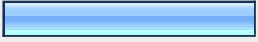
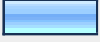
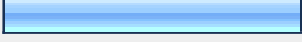
18. Listed below are some additional solutions to various traffic issues. Please continue to rate how useful you feel each solution would be in solving for the current traffic issues in our community. Again, you may give a rating of "1", "5", or any number in between.

	Not At All Helpful (1)	(2)	(3)	(4)	Extremely Helpful (5)	Don't Know	Rating Average	Response Count
Additional crossing guards	16.1% (66)	19.0% (78)	20.2% (83)	15.3% (63)	17.5% (72)	11.9% (49)	2.99	411
Additional traffic signals	33.1% (136)	19.5% (80)	16.5% (68)	11.9% (49)	13.4% (55)	5.6% (23)	2.50	411
Additional stop signs	28.2% (116)	17.5% (72)	19.2% (79)	13.9% (57)	17.8% (73)	3.4% (14)	2.75	411
Additional roundabouts	42.6% (175)	20.2% (83)	14.8% (61)	7.5% (31)	7.1% (29)	7.8% (32)	2.09	411
Additional law enforcement for speeding	18.5% (76)	12.7% (52)	12.2% (50)	12.4% (51)	39.9% (164)	4.4% (18)	3.45	411
Additional law enforcement for parking	27.5% (113)	12.7% (52)	11.9% (49)	8.5% (35)	32.8% (135)	6.6% (27)	3.07	411
Additional law enforcement in school zones	16.5% (68)	11.2% (46)	10.9% (45)	14.1% (58)	39.4% (162)	7.8% (32)	3.53	411
Internal tram system	24.8% (102)	6.8% (28)	11.7% (48)	14.4% (59)	24.8% (102)	17.5% (72)	3.09	411
Designated driver program	24.1% (99)	13.6% (56)	16.1% (66)	10.0% (41)	14.8% (61)	21.4% (88)	2.72	411
Driver training	33.6% (138)	16.3% (67)	13.9% (57)	9.0% (37)	9.7% (40)	17.5% (72)	2.33	411
DUI Checkpoints	27.3% (112)	13.9% (57)	15.8% (65)	12.9% (53)	17.8% (73)	12.4% (51)	2.77	411
	answered question							411

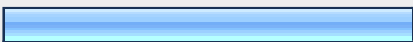
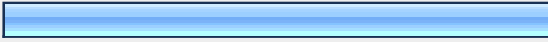
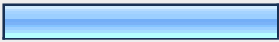
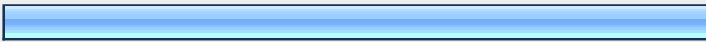

19. If Ladera Ranch had a community circulator (internal bus system), what venues in the community would you like to see served?		Response Count
		411
	<i>answered question</i>	411
	<i>skipped question</i>	37

20. Have you ever experienced any difficulty locating a business within Ladera Ranch?			Response Percent	Response Count
Yes			16.1%	66
No			83.9%	345
		<i>answered question</i>		411
		<i>skipped question</i>		37


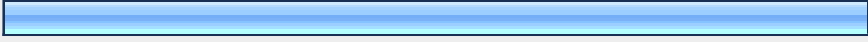
21. What would have helped you find the business(es) more easily?

		Response Percent	Response Count
More prominent signage		57.6%	38
Any signage at all		24.2%	16
Better street access		16.7%	11
Nothing		6.1%	4
Not sure		19.7%	13
		Other (please specify)	11
		answered question	66
		skipped question	382



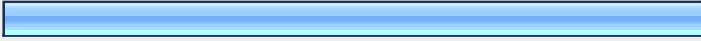
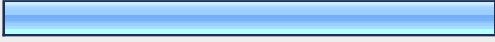
22. In which business districts have you experienced difficulty in locating a particular business? (please check all that apply)

		Response Percent	Response Count
Mercantile West (Kohl's/Chick's Center)		27.3%	18
Mercantile East (Pavilions Center)		36.4%	24
Bridgepark Plaza (Albertson's Center)		18.2%	12
Front Street		47.0%	31
Terrace Shops		48.5%	32
		<i>answered question</i>	66
		<i>skipped question</i>	382


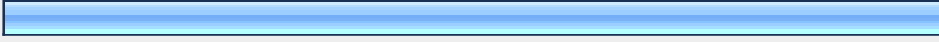

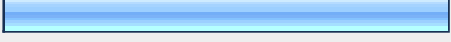
23. Do you feel that you have adequate access from your home to and from the I-5? By adequate access, we mean a sufficient number of good routes to choose from.

		Response Percent	Response Count
Yes		42.3%	173
No		57.7%	236
		<i>answered question</i>	409
		<i>skipped question</i>	39

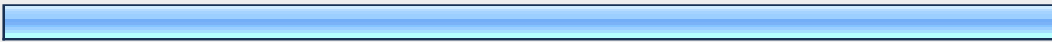

24. Which entry/exit routes do you use most frequently to travel outside of and back into Ladera Ranch? (check all that apply)

		Response Percent	Response Count
Crown Valley Parkway		87.8%	359
Antonio Parkway		45.5%	186
Oso Parkway		46.7%	191
Ortega Highway		32.8%	134
		answered question	409
		skipped question	39




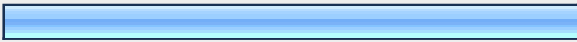
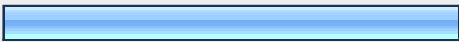

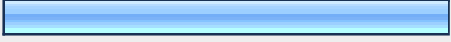
25. Metrolink commuter rail will be increasing frequency in the next few years. If a community circulator could get you to a Metrolink station, how would this affect your use of Metrolink?





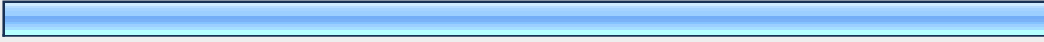

		Response Percent	Response Count
It wouldn't affect me - I use Metrolink now, and would continue to do so		3.4%	14
It wouldn't affect me - I don't use Metrolink, and I still wouldn't use it		62.6%	256
It would affect me - I already use Metrolink, but I would start to use it more often		4.4%	18
It would affect me - I don't use Metrolink now, but I would start using it		29.6%	121
		answered question	409

26. If you would use Metrolink at all, which Metrolink station(s) would you use? Please skip this question if you would not use Metrolink.

		Response Percent	Response Count
Laguna Niguel		70.2%	132
San Juan Capistrano		45.2%	85
		answered question	188
		skipped question	260

27. What do you believe will be the most critical transportation issues facing your household in the next few years? (please check all that apply)

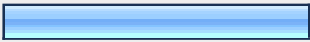

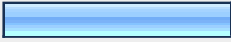
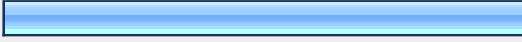


		Response Percent	Response Count
Access and traffic congestion - Crown Valley Parkway		91.9%	376
Access and traffic congestion - Antonio Parkway		29.1%	119
Access and traffic congestion - Ortega Highway		36.4%	149
Access and traffic congestion - Oso Parkway		38.4%	157
Traffic congestion within Ladera Ranch		30.3%	124
Traffic congestion on I-5		71.9%	294
Potential construction delay/halt in the 17-mile toll road extension		29.6%	121

Finding alternative transportation for my commute		17.8%	73
Finding alternative transportation within Ladera Ranch		15.6%	64
Finding alternative transportation for recreation		8.3%	34
Finding alternative transportation to airports		13.4%	55
Cost of transportation - gas		69.7%	285
Cost of transportation - insurance		17.1%	70
		Other (please specify)	69
		answered question	409
		skipped question	39

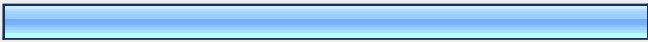

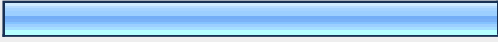
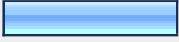
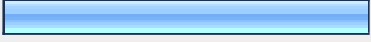
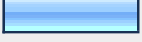
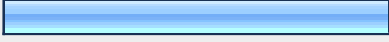

28. Please review the list below, and for each item, indicate how significant of a problem you believe this to be within Ladera Ranch. As before you must give each item a rating, where "1" means you do not find this to be a problem at all, and "5" means you find this to be a very significant problem within Ladera Ranch. You may give each item a "1", a "5", or any number in between.

	Not A Problem				Very Significant Problem	Rating Average	Response Count
Disregard for parking rules and regulations	22.7% (93)	14.7% (60)	16.9% (69)	18.6% (76)	27.1% (111)	3.13	409
Insufficient parking law enforcement	30.3% (124)	17.4% (71)	15.4% (63)	15.2% (62)	21.8% (89)	2.81	409
Insufficient parking at schools	23.5% (96)	11.7% (48)	16.1% (66)	13.2% (54)	35.5% (145)	3.25	409
Insufficient parking at special events	18.8% (77)	14.2% (58)	23.5% (96)	18.3% (75)	25.2% (103)	3.17	409
Insufficient parking at recreational facilities	24.2% (99)	15.6% (64)	24.9% (102)	17.8% (73)	17.4% (71)	2.89	409
Insufficient parking within neighborhoods	26.7% (109)	17.1% (70)	16.9% (69)	17.8% (73)	21.5% (88)	2.90	409
Insufficient parking for restaurants/ shopping centers	48.4% (198)	25.2% (103)	16.1% (66)	7.3% (30)	2.9% (12)	1.91	409
	<i>answered question</i>						409
	<i>skipped question</i>						39



29. Specifically, which schools do you believe to be in need of greater parking?

		Response Percent	Response Count
Chaparral Elementary		20.3%	83
Ladera Ranch Elementary		19.1%	78
Ladera Ranch Middle School		15.2%	62
Oso Grande Elementary		34.7%	142
I do not find parking at schools to be a problem		30.8%	126
Other (please specify)		14.4%	59
		<i>answered question</i>	409
		<i>skipped question</i>	39

30. Specifically, which recreational facilities do you believe to be in need of greater parking?

		Response Percent	Response Count
Aquatic Park		43.0%	176
Cox Sports Park		27.1%	111
Founders Park		33.0%	135
Skate Park		11.5%	47
Town Green		24.2%	99
Wagsdale Park		8.8%	36
I do not find parking at recreational facilities to be a problem		25.7%	105
Other (please specify)		5.9%	24
		answered question	409
		skipped question	39

31. We are hoping to gather members of the community for a roundtable discussion on these issues within the next few months. Would you be willing to participate in such a discussion? If so, please indicate "yes" below - and then make sure to leave your name and contact information on the following page.

		Response Percent	Response Count
Yes, I would like to join a discussion on this topic		35.5%	145
No thanks, I am not interested		64.5%	264
		<i>answered question</i>	409
		<i>skipped question</i>	39

32. Name:

		Response Count
		263
		<i>answered question</i>
		263
		<i>skipped question</i>
		185

33. Address:

		Response Count
		237
		<i>answered question</i>
		237
		<i>skipped question</i>
		211

34. Phone:		
		Response Count
		226
	<i>answered question</i>	226
	<i>skipped question</i>	222

35. Email Address (will not be shared or added to any lists):		
		Response Count
		256
	<i>answered question</i>	256
	<i>skipped question</i>	192

36. Is there anything else you would like to add? Please use the box below for any additional comments before completing the survey.		
		Response Count
		150
	<i>answered question</i>	150
	<i>skipped question</i>	298

TRAFFIC SURVEY BUS QUESTION RESULTS

BUS DESTINATION/DR OP-OFF SUGGESTIONS	TALLIED VOTES
MISSION VIEJO MALL/MALLS	20
PLAZAS/SHOPPING CENTERS/GROCERY MARKETS*	239
SENIOR APARTMENTS	6
DOCTORS/MEDICAL FACILITIES	8
LIBRARY	22
SCHOOLS	86
PARKS: TOWN GREEN/ FOUNDERS/COX/ SKATEPARK/WAGSDALE	44
CLUBHOUSES/POOLS/WATER PARK	126
RESTARUANTS	12
OPPOSED TO THE BUSES	24
GYM	6

*"Plazas/Shopping Centers/Grocery Markets" refers to the Bridgepark, Mercantile East and Mercantile West centers in Ladera Ranch.

Other bus destination/stop ideas:

~ Circle Ladera (by way of the Sienna/O' Neill loop around Ladera) and makes stops in each village--make stops clubhouse to clubhouse, a pick up/drop off at the Covenant Hills gates, to the post office, day cares, banks, downtown areas, the Farmers Market, to the beach areas, Metrolink stations, the San Juan Train Station, Ladera Trail Access Points

Other suggestions: Make sure the bus system would easily accommodate wheelchairs, bicycles and especially strollers.

~ Have more than one bus; perhaps have two routes and a place to transfer buses in the middle of Ladera.

~ Use the Clubhouse locations as bus stops

* Have a bus system especially for LARCS Events

***Reasons for Opposition for the Internal Bus System:**

~ Not believed to be cost effective

~ Pollution

~ Belief that it would not be used enough to be worth while

~ " This is a ridiculous waste of money- no one would use it, everyone still prefers their cars-the only people that would likely use it are kids and with it a potential for vandalism."

~ Others merely stated that they do not want a bus system and gave no further explanation

Following is my synopsis of responses to questions 16, 21, 27, 30 and 36

16. Are there any particular streets on which you feel speeding is excessive and a major concern?

Overall, there were 63 specific complaints identifying 24 different streets as being particularly troublesome. Majority of complaints (22%) address speeding on Dorrance Drive, Echo Ridge. At the same time, there were four complaints regarding speeding on Falabella, a street that intersects Dorrance, bringing the total complaints of speeding in Echo Ridge to 18 or 28% of all excessive speeding concerns. Next was Cecil Pasture Road in the Bridgepark District which garnered 11 or 17% of the total. There were 10 complaints of speeding in Avendale Village spread among six streets. In Covenant Hills, five of nine complaints concerned Cambridge Road. Excessive speed in Township is mainly around school zones along Sienna Parkway – an area of serious safety identified in a number of ways elsewhere in the survey. Remaining streets identified as having excessive speeding were scattered through three villages of Terramor, Oak Knoll and Flintridge.

Street(s)	District/Village	Number of complaints
Dorrance Drive	Echo Ridge	14
Falabella Drive	Echo Ridge	4
Cecil Pasture Road	Bridgepark District	11
Sellas Road, Snapdragon, Langford Lane, Sklar, Tuberose, Hydrangea	Avendale Village	10
Cambridge Road (5), Christopher Street, Citrus Lane, and Ali Lane	Covenant Hills	9
Main Street, Sienna Parkway near Chaparral, Mercantile Way	Township	8
Narrow Canyon, Eton, Triad, Aura, Ethereal Drive	Terramor Village	5
O'Neill, Benjamin	Oak Knoll	2
Caldwell Lane, Chardonnay Drive	Flintridge Village	2
TOTAL		65

Following is my synopsis of responses to questions 16, 21, 27, 30 and 36

21. What would have helped you find the business(es) more easily?

There were 11 responses but only 9 are actionable.

Topic	Recommendation	Number of comments
Internet	Improve web site	1
	Improve Search Engine - Update MapQuest and Yahoo Maps	2
Intranet - LaderaLife	Update on-line directories, including accurate maps	2
	Community Provided Notifications	1
Advertising	Business Directory and free notifications	1
Signage	Visible addresses – front of buildings	1
Physical access	wheelchair access – alternative to stairs	1

Following is my synopsis of responses to questions 16, 21, 27, 30 and 36

27. What do you believe will be the most critical transportation problems facing your community in the next few years? (Other issues – write in responses)

Topic	Subtopic(s)	Number of comments
Crown Valley Parkway	Congestion	16
School Traffic	Congestion/access – peak hours, including (4) comments focusing on Oso Grande Elementary	15
Speeding	Safety, including concerns for safety of pedestrians and drivers - Benjamin (3)	12
Public Transportation	Seniors’ special needs (portal to portal service need unmet, no bus service within Ladera Ranch, Neighborhood Electric Vehicles Access issue – O’Neill; bus service improvements; Metrolink service extension to other employment centers	6
	Concern for safety	3
Teen Drivers	Safety	3
Traffic Circulation	Inconvenience and safety of prohibiting turns/access from/to O’Neill Drive	3
TOTAL		58

Most of the comments (68%) focused on one of three topics traffic congestion, school site access and excessive speeding. Most complained about congestion and delays caused by ongoing construction on Crown Valley Parkway – 28%. Another 26% of comments expressed concern regarding congestion

Following is my synopsis of responses to questions 16, 21, 27, 30 and 36

around schools, particularly Oso Grande Elementary, especially in the morning drop-off timeframe. Speeding was the primary concern of 21% of those writing comments.

Here is what some people had to say about the various issues.

On congestion and delays along Crown Valley Parkway...

“During rush hours, it can take 20-30 minutes to get down Crown Valley to I-5 or back at night. Outrageous!”

“Congestion on Crown Valley Parkway is ridiculous! That is by far the worst issue.”

“Not sure when widening Crown Valley will be completed and whether it will provide much improvement.”

“Crown Valley is absolutely a mismanaged street....”

On school traffic congestion...

“Oso Grande attendees park along Sienna and create a traffic nightmare every morning.”

“As Oso Grande School grows, the morning traffic is going to get worse and it already backs up past Covenant Hills entrance...”

On speeding...

“Cut through traffic from Antonio down Benjamin to Crown Valley continues to be a major safety issue...”

“I’m fearful as my 9-month old son starts walking that he could accidentally be hit by a fast moving car (on Cecil Pasture).”

“Police enforcement of speeding...would be a big help...”

Following is my synopsis of responses to questions 16, 21, 27, 30 and 36

30. Specifically, which recreational facilities do you believe to be in need of greater parking? (Write in responses)

Facility	Number of Comments
Oak Knoll	1
Water Park	4
Avendale	7
Sports Park	1
Total	13

36. Is there anything else you would like to add? (Write in responses)

Topic	Subtopic(s)	Number of comments
Speeding		
	Benjamin-O’Neill/Crown Valley Cut through	4
	Covenant Hilts – various streets	3
	Antonio Parkway	2
	Generally	5
School Zones		
	Oso Grande Elementary congestion, parking and safety issues	7
	Others	5
Crown Valley Parkway		9

Following is my synopsis of responses to questions 16, 21, 27, 30 and 36

Congestion		
Traffic & Parking Enforcement	Needs Strengthening	9
Pedestrians		
	Pedestrian Bridges Recommended	3
	Other	3
Traffic Control Devices	Oppose traffic lights and limit signs	3
Seniors	Bus Service, participation information requested and support use of GEM (Neighborhood Electric Vehicles)	3
Thanks for the Survey		9
Miscellaneous		8
TOTAL		64