



County Executive Office

Memorandum

May 30, 2012

To: Chairman John M. W. Moorlach, Supervisor, Second District
Members, Board of Supervisors

From: Thomas G. Maul, County Executive Officer

Subject: NACo Achievement Award Recipients

I am proud to share that the National Association of Counties (NACo) has awarded the County of Orange with a "Best of Category" award as well as a 2012 Achievement Award for the *Registrar of Voters' My Ballot* program, which was designed exclusively to teach high school students the value of our electoral process, democracy, and civic participation.

The County has also received 14 additional 2012 Achievement Awards for the following programs:

Setting Appropriate Orders: A Child Support Best Practice Program

Child Support Services – This program has provided hard empirical data to guide child support professionals such as caseworkers, attorneys, and court commissioners nationwide in creating appropriate orders at the establishment of a case to yield the greatest likelihood of future payments.

Supervisor Enhancement Leadership Forum

Child Support Services – The Supervisor Enhancement Leadership Forum (SELF) is a program developed by the Orange County Department of Child Support Services (CSS) to provide supervisors, managers and other leaders who supervise staff with an opportunity to participate in leadership development.

Health Care Agency Leadership Development Program

Health Care Agency – The Health Care Agency Leadership Development Program is a three-level leadership training program that provides employees with ongoing development that contributes to personal and professional growth.

1.62 Defined Contribution Plan for New Employees

Human Resources Department – In an effort to address increasing pension costs, the County of Orange initiated steps towards implementing a new lower retirement formula, "1.62% at 65," combined with a Defined Contribution Plan.

Amnesty Program for Patrons with Overdue Fines

OC Community Resources – From September 12 -18, 2011, patrons with overdue OC Public Libraries material could return the item(s) to the branch and have associated fines waived. During Amnesty Week, attendance increased by over 4,500 library visitors over the same week in 2010.

Archaeological and Paleontological Partnership Program

OC Community Resources – The County of Orange and California State University, Fullerton (CSUF) entered into a partnership agreement in December 2009 for CSUF to manage, curate, and display a world-class archaeological and paleontological collection.

Blended Tutor Training Program

OC Community Resources – This program includes a new type of adult literacy tutor training program, blending traditional face-to-face instruction with self-paced training through alternative technologies.

Blogger Preview – Heritage Hill Seasonal Event

OC Community Resources – OC Parks utilized a no-cost marketing technique to increase attendance at two annual holiday events.

eReader Open House Program

OC Community Resources – The eReader Open House Program is a training program that was created in response to the growing demand for eAudio and eBook materials. The program provides hands-on training for both staff and community that allow them to utilize and enjoy new library resources with their reading devices.

Historical Sheet Music Digital Collection Project

OC Community Resources – To improve access to a popular sheet music collection, OC Public Libraries created the Historical Sheet Music Digital Collection Project, which digitized over 400 pieces of full-color sheet music owned by the Cypress Branch Library.

OC Parks Ranger Training Academy

OC Community Resources – The OC Parks Ranger Academy is the only academy in the United States specific to the role of county and regional park rangers. Rather than sending recruits through a law-enforcement academy that provides only some of the needed skills, the OC Parks Ranger Academy trains current and prospective park rangers with the specialized skills necessary to be an exceptional park ranger.

ProgPay Computer Application System

OC Public Works – The ProgPay system was developed for the Inspection Section of the OC Public Works Department, which plans and implements County funded capital improvement projects. When plans are approved, requests for bids are advertised via the internet. The ProgPay system then tracks the progress made by the contractor on the projects down to each line item of work.

Poll Worker Training Video

Registrar of Voters – The Orange County Registrar of Voters Poll Worker Training Video was developed to improve the quality of training for the thousands of volunteers who serve as poll workers on Election Day.

Differential Response – Path One

Social Services Agency – The Differential Response Path One program was designed to identify, prevent and treat child abuse in order to prevent families/children from coming into the child welfare system and/or to prevent or minimize recurrence of child abuse within certain families.

These awards consist of a certificate that has been delivered to the departments/agencies. The Achievement Awards honor programs that have become operational after January 1, 2007 and have measurable results. Also, County officials and/or staff, as part of their official duties, must have played a significant role in developing and implementing the program, with only limited assistance from outside technical experts and/or consultants.

The NACo 16th Annual Awards Ceremony will take place during NACo's 77th Annual Conference in Allegheny County, Pennsylvania on Sunday, July 15, 2012.

cc: Rob Richardson, Assistant CEO
Deputy CEOs
Agency/Department Heads
Public Information Officers