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## **A01 Addressing Homelessness**

### **A02 Building the Foundation**

- In 2015, after over 20 years of witnessing the Santa Ana Civic Center and, more recently, the Santa Ana Riverbed become the epicenter of the regional homeless crisis in Orange County it was time for a change.
- For far too long Orange County had been slow, reactive and far too restrained in Orange County’s response to the problem. Now county departments are working together, and with cities, breaking down bureaucratic silos that inhibit access to service and collaborating with state, federal, and non-profit partners.
- The first step was taken in 2015 with the creation of the first-ever [Director of Care Coordination position](#), championed by Supervisor Andrew Do. The Director of Care Coordination position is to oversee the expansion of shelter capacity, increase communication and coordinate treatment between health care experts for those who are in need of services for opioid treatment, mental and behavioral health, suicide prevention and homelessness.

## Supervisor Andrew Do, First District Accomplishments

- In furtherance of the Continuum of Care and to promote the collaboration of cities and non-profit service providers, I proposed the creation of three geographic service planning areas ([SPAs](#)) of the County: North SPA, Central SPA and South SPA sectors. The SPAs would promote neighboring cities within each regional SPA to work together, align resources and implement local strategies for targeting those resources. This would also greatly improve service coordination and cooperation among regional cities.
- In order to begin addressing the decades long homeless encampment in the Santa Ana Civic Center, at the request of the City of Santa Ana, the county purchased the [Santa Ana Transit Terminal](#) for \$3,298,000, from the Orange County Transportation Authority in May of 2016. In October of 2016 in less than 30 days, Supervisor Do opened the [Courtyard Transitional Center](#) (Courtyard), the county's first year-around emergency shelter in Santa Ana, to provide food, shelter, and services for 425 homeless community in the Santa Ana Civic Center. Operated by Midnight Mission with support from City Net, since 2016 through March of 2020, the Courtyard provides an average nightly occupancy of 400 per night and 5,456 meals per week to individuals experiencing homelessness. The Courtyard has 120 individuals employed and/or enrolled in school and to date over 600 individuals have transitioned to appropriate housing. The cumulative operational cost is over \$9 million.
- In the spring of 2020 public health mitigation measures were taken to address the COVID-19 pandemic. Social distancing measures were implemented and temperature checks for all individuals and employees.
- In April of 2017 the County allocated \$1,458,000 to [Potter's Lane](#) a new construction using GrowthPoint Structures, modular design, to provides 15 studio rental units for homeless veterans and one manager's unit. From the arrival of the first container the complex was completed in less than five months and is located in the unincorporated area of Midway City. Eight of the tenants receive rental subsidies and services from the U.S. Department of Veterans Affairs. Potter's Lane is the first-of-its-kind to use [recycled shipping containers](#) to create permanent supportive housing for our veterans.
- [Bridges at Kraemer Place](#) homeless shelter was opened in Anaheim in April of 2017 for 200 individuals. Despite fierce opposition from nearby residents and business owners, county supervisors approved the Kraemer Place location in late 2015 and earmarked \$10 million to renovate the 30,000-square-foot former lighting factory. In addition to the capital improvement cost, to date the county has allocated \$7,100,000 million in operational cost. Operated by Mercy House, to date 247 program participants transition into permanent housing.
- Supervisor Do sponsored the development and construction of the County's second shelter for persons experiencing homelessness, the [Yale Navigation Center](#), located in the City of Santa Ana and opened in late January 2021. The [property purchase](#) was approved by the Board of Supervisors on November 20, 2018. The Yale Navigation Center is [operated by PATH](#) - People Assisting the Homeless (PATH) through a contract with the County of Orange. PATH provides shelter and supportive services for up to 425 adult individuals and couples experiencing homelessness in the Central Service Planning Area (SPA). PATH provides trauma informed services with an emphasis on stabilization, permanent housing placements and re-integration of participants back into the community.
- In December 2016, Supervisor Do initiated the [Restaurant Meals pilot program](#) in Anaheim and Santa Ana. During the pilot phase, the Restaurant Meals Program has served over 14,000 individuals who have identified themselves as homeless. Outreach efforts to solicit restaurant participation through the business community have included collaboration with the OC Food Safety Advisory Council (FSAC) and Orange County Food Access Coalition. The program was expanded [countywide](#) in November of 2018. As of May 2020, there are 200 active vendors, 3,994 households use RMP, and sales to date are \$1,812,946.

### **A03 Addressing the Homeless Encampments and the Catholic Worker Litigation**

- In June of 2017, Supervisor Do authored a pilot program in the amount of [\\$1.5 million](#) to begin addressing the needs of an estimated [400 people](#)<sup>1</sup> living along the Santa Ana Riverbed. In November 2017, Orange County permanently closed the [west side of the flood control channel](#)<sup>2</sup> between Santa Ana and Fountain Valley and began linking homeless individuals who resided along the encampment to shelter and services.

Supervisor Andrew Do, First District Accomplishments

During the process, authorities reportedly found about [1,000 bikes hidden](#) in a tunnel system<sup>3</sup> under a concrete flood control channel. Orange County Deputies also began strictly enforcing public access hours along the Santa Ana River Trail. Deputies continued to slowly enforce the public access hours through the beginning of January in 2018 along the Santa Ana River. Advocates for the homeless sued and the lawsuit ended up in Federal Court Judge David O. Carter’s court during Supervisor Do’s chairmanship. The new direction is backed by a substantial commitment of resources across a burgeoning system of care. Under the [Catholic Worker Litigation](#)<sup>4</sup> and oversight of Judge Carter the following was accomplished:

- City Net and the Midnight Mission were engaged to support the County’s initiatives for a total of [\\$1.4 million](#)<sup>5</sup> to address and provide outreach to encamped homeless individuals at the Santa Ana Civic Center and Plaza of the Flags in Santa Ana.

<b>Flood Control Channel and Civic Center Engagement Initiative</b>		
<b>Location</b>	<b>Program in Which Engagement Occurred</b>	<b>Total Number of Individuals Engaged</b>
Flood Control Channel	<a href="#">Ongoing Outreach and engagement</a> prior to 30-day Motel-Shelter Pilot Program (July 1, 2017 to January 1, 2018)	251 Confirmed exits from Flood Control Channel
Flood Control Channel	<a href="#">30-day Motel-Shelter Program</a>	697
Civic Center	<a href="#">Plaza of the Flags/Civic Center</a>	234
<b>TOTAL</b>		<b><a href="#">1,182</a></b>

- In order to provide additional shelter beds, services, and permanent supportive housing the following bold actions were taken:
  - In March 2018, Supervisor Do [delivered \\$70.5 million](#)<sup>6</sup> in state Mental Health Services Act funds to house homeless people living with mental illness in supportive housing programs. It was “the single largest appropriation ever committed by the County to fight homelessness” and propelled 259 new mental health and special needs housing units to be built.
  - To meet the immediate shelter needs by adding capacity in less than two weeks, on February 15, 2018, the County took action to stand up [SAFEPlace](#) operated by [WisePlace](#), the county’s first ever women’s only shelter for 60 individuals and, the [Washington House](#) operated by American Family Housing, for 9 couples, also the first of its kind. In less than two years, 42 program participants have transitioned to permanent housing at SafePlace and the county had invested \$5.8 million to date with an additional \$4.3 million allocated through 2023. Similarly, the Washington House has transitioned 8 program participants (4 households of two adults) to permanent housing. The county has invested over \$790,000 in Washington House and will invest an additional approximate \$1.4 million through 2023.
  - [Additional capacity](#) was also added temporarily at the Courtyard, Seasonal Armories, and Bridges at Kraemer Shelter.
  - [Acquisition of 2229 South Yale Street](#) to serve as a replacement shelter for the Courtyard in Santa Ana.
- Throughout the [Catholic Worker Litigation](#), Supervisor Andrew Do served as the [county's lead negotiator](#).
- On July 16, 2019, the [settlement](#) was finalized in Judge Carter’s court, this settlement is an important step forward in Orange County’s efforts to build our [System of Care](#) and broader homeless response plan through shelter and wrap around services. The county implemented innovative solutions to further address homelessness such a public private partnership to develop a mental health system, which resulted in the creation of the [Be Well Orange Campus](#), establishment of the inaugural [Orange County Housing](#)

[Finance Trust](#) to increase supportive and affordable housing capacity, and breaking down silos to deliver integrated correctional services. The [settlement's provisions](#) include the following:

- Deputies may enforce anti-loitering and anti-camping laws immediately in restricted areas such as county parks, county flood control property, and county libraries, among others.
- The settlement agreement is applicable to the North and Central service planning areas of the County.
- The Orange County Sheriff's Department will develop policies and procedures relating to the enforcement of the anti-camping and anti-loitering ordinances that meet the requirements of [Martin v. City of Boise](#).
- The court settlement includes the development of the Standards of Care for county-contracted homeless shelters. The Standard of Care will ensure that program eligibility, rights and responsibilities, staff training, grievance process, ADA compliance and services are implemented.
- Screenings and assessments will be made available to all homeless persons within the County of Orange who may be eligible for County-funded treatment programs and resources. When appropriate, the County will provide linkage to appropriate services and programs.

#### **A04 Addressing the Root Causes of Homelessness**

- After linking over 1,100 individuals to shelter, treatment beds, and permanent supportive housing and removing [14,000 dirty needles](#) from the Santa Ana Riverbed<sup>7</sup>, Orange County fought a non-profit organization's proposal to give away more needles to addicts.
- Supervisor Do began to implement a new vision to address the root causes homelessness including housing insecurity, removing barriers to access healthcare services, increases mental health and substance use treatment, supporting employment programs, improving data sharing, and launching the [Integrated Services 2025 vision](#).
- On June 5, 2018, as Chairman of the Board of Supervisors, Supervisor Do called a special meeting to [adopt a resolution](#) opposing the proposed program, which passed unanimously. The resolution opposed a pending application with the California Department of Public Health for a mobile needle giveaway program in Orange County. The Orange County Needle Exchange Program (OCNEP), which planned to operate in a different city each day of the week, proposed give away 20 syringes for every dirty needle. On August 3, 2018, Supervisor Do called for a [Special Meeting](#) of the Board of Supervisors to file a lawsuit<sup>8</sup> to stop the state-approved drug needle giveaway in Anaheim, Costa Mesa Orange and Santa Ana. The Superior Court [ruled in favor](#) of Orange County<sup>9</sup>. The Court found the harm of the needle giveaway to the public outweighed the social effectiveness of OCNEP, enjoining the California Department of Public Health and OCNEP from operating the needle exchange program in Orange County. The county instead invested over \$10 million into substance use disorder programs including recovery residences.
- In March 2018, the County of Orange purchased the property at 265 Anita Street for \$7.8 million to create a wellness facility focused on access to mental, behavioral health, and substance abuse services. Mental health services and substance abuse treatment are directly linked to homelessness. In July 2017, Supervisor Do, as a key leader in the [Be Well OC Coalition](#), called for a meeting Dr. Rick Afable, which led to the formation of a non-profit, [Mind OC](#). Supervisor Do strongly advocated for the total [\\$28 million](#) investment from the county, including \$11.4 million contributed by CalOptima Health. After facing an uphill battle at CalOptima Health for months, on December 6, 2018, the CalOptima Health Board of Directors supported Supervisor Do's proposal. This project is funded by a public-private partnership between the County of Orange, [Be Well OC](#), and CalOptima Health to provide much needed services in a centralized location available to all Orange County residents based on clinical need. It is the first of its kind in the country because it will accept all types of insurance. The facility's [ribbon cutting opening](#) was on January 13, 2021, and will be one of three OC Regional Wellness Hubs and provide the following services:
  - Crisis Stabilization Unit
  - Crisis Recovery Beds
  - Outpatient Triage Center

## Supervisor Andrew Do, First District Accomplishments

- Residential Psychiatric Treatment
- Sobering Station
- In March of 2018, the Board passes a [resolution](#) pledging its commitment to increase housing stock in order to accommodate the needs of workers and families of all income levels by committing to build housing options at or below a \$500,000 price level, in order to make housing accessible to families earning the area median income and below. In September of 2018, Supervisor Andrew Do [spearheaded](#) the successful passage of [Assembly Bill \(AB\) 448](#), the language of which was largely drafted by my office. [AB 448](#) authorized the [creation of the Orange County Housing Finance Trust](#), a joint powers authority, for the purposes of funding 2,700 housing units specifically assisting the homeless population and persons and families of extremely low, very low, and low income within the County of Orange. Supervisor Do led the ad hoc committee, formed outside of the Board of Supervisors, to create the Orange County Housing Finance Trust, including the governance composition, scope of the Trust, and establishing bylaws and a charter. In 2019, as Vice Chairman of the Orange County Housing Finance Trust, Supervisor Do directed [\\$5 million](#) in county general fund dollars to projects. In less than one-year, 299 housing units were constructed utilizing the Trust's funding, with another 1,263 housing units in progress of securing funding, and 634 housing units under construction as of July 2020. The following actions have also been taken in order to address the housing crisis in Orange County:
  - In 2017, 40,507 Orange County residents were on the waitlist for affordable housing. At the direction of Supervisor Do, the Orange County Housing Authority began the process to purge the waitlist. In 2018, letters were sent to all individuals. As of April 27, 2020, the current number of applicants on the waiting list is approximately at 8,600. Out of those, about 4,000 were member applicants.
  - The Supportive Services Program was established in 2020 and will provide [\\$5 million](#) in mental health supportive services in homeless housing units.
  - On July 16, 2019, Supervisor Do launched the [Safe Homes for OC Seniors](#), pending funding, the program will support low-cost home repairs that support the safety and self-sufficiency of seniors in Orange County's unincorporated communities.
  - Championed the approval and construction of 220 permanent supportive housing units and 129 affordable housing units for a total of \$30.2 million in funding and resources for the following projects in the First District.
    - [Crossroads at Washington](#), the Board of Supervisors approved long-sought cooperative project with the City of Santa Ana to develop vacant, adjacent lots near the I-5 freeway to create 85 affordable housing units, 43 of which are permanent supportive housing, on July 16, 2019. The County's contribution consists of \$2.5 million of deferred ground lease revenues, a \$2.3 million loan, and 43 project-based vouchers for the permanent supportive housing units worth an estimated \$11.9 million, aggregating \$16.7 million. The project will contribute to improvements at the nearby Logan Park.
    - [Santa Ana Veterans Village](#) is a 75-unit supportive housing development for formerly homeless veterans and their families. The County funded [\\$2.9 million](#) in Mental Health Services Act funding.
    - [The Aqua Apartments](#), Santa Ana, will serve the special needs of individuals living with chronic homelessness including mental and physical disabilities with 57 units of permanent supportive housing. The County allocated [\\$8.9 million](#) in Special Needs Housing Project funds.
    - [Della Rosa](#), Santa Ana, consists of 50 apartments, with 25 studios designated as permanent supportive housing units serving chronically homeless individuals, and 25 one- and two-bedroom units set aside for small families earning 50 percent or less of the area median income (AMI). The County allocated [\\$1.16 million](#) in housing funds to the project. The project was completed in August 2020.
    - [Westminster Crossing Project](#) consists of 31 one-bedroom units, 16 two-bedroom units and 17 three-bedroom units. These units will be supported by 20 PBV rental subsidies for the



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15-year period, valued at \$5.6 million. The County allocated \$2.9 million from MHSA funding and \$850,000 as a county permanent loan, totaling [\\$3.7 million](#) to this project. 44 units are devoted to low-income working individuals and/or families and the remaining 20 are dedicated to permanent supportive housing. The project was completed in September 2021.

- [Fountain Valley Prado Family Homes](#) consists for 50 units that comprises of 8 Permanent Supportive Housing units, 41 affordable units, and one apartment for an on-site property manager. The County approved 8 Project-Based vouchers and [\\$453,600](#) under the OCCR NOFA in June of 2019. Construction started in December of 2020 and the apartment complex began operating since June 2022.
- [Casa Paloma Project](#), Midway City, consists of 71 units that includes 48 Permanent Supportive Housing Units and 23 affordable units. The County approved a total of [\\$7,638,000](#) in funding and the project started construction in April 2021. The project was completed and operating since June of 2022.
- In May of 2019, Supervisor Do called on CalOptima Health to hold a Special Board of Directors meeting to discuss his [Homeless C.A.R.E. Initiative](#) in response to CalOptima Health's slow rate of progress for homeless services. Out of the 210 homeless deaths in 2018, 153 were CalOptima Health members. CalOptima Health had been reluctant to claim homeless individuals as CalOptima Health members. Homeless residents are, by definition, indigent and it is CalOptima Health's responsibility to find ways to bring health care to them. Supervisor Do successfully passed his proposal on June 27<sup>th</sup> for a total of [\\$60 million](#) in the following categories:
  - Clinic health care services in all homeless shelters - \$10 million
  - Authorize mobile health team to respond to all homeless providers - \$10 million
  - Residential support services and housing navigation - \$20 million
  - Extend recuperative care for homeless individuals with chronic physical health issue-\$20 million
- As Chairman of the Orange County Criminal Justice Coordinating Council (OCCJCC) in January of 2019, Supervisor Do reoriented the OCCJCC from a [reporting out body to an action-oriented body](#) and developed Orange County's [Integrated Services Strategy -2025 Vision](#) to apply the County's System of Care model to criminal justice issues and promote a more intentional, calibrated criminal justice system, that makes better use of public resources to reduce crime and promote accountability. Far too many mentally ill and homeless individuals end up in Orange County's jails. In fact, 46% of inmates have a diagnosed mental illness or substance abuse issue, and one in five is homeless. Five percent of offenders in Orange County – nearly 2,000 people – return to jail 4 times or more in a given year.
- Among these high utilizers, who are responsible for 20 percent of all jail stays, 58 percent are homeless, 85 percent have reported substance use disorders, and 46 percent reported having moderate to severe mental illnesses. Priorities include youth diversion, drug and mental health treatment, and [reentry service programming](#) that will get built into future County Budgets and department strategies as they are implemented through 2025. Through Integrated Services the following was also achieved:
  - "[All-In](#)," a program targeted at inmates most likely to recidivate, [was expanded](#) to include male inmates, and a greater number of inmates across the course of the year.
  - Board of Supervisors approved [Integrated Services Strategy](#) on October 22, 2019.
  - Created ad hoc working groups to develop reentry programming, a stronger County-Court relationship, and a legislative and regulatory strategy to support the County's Integrated Services Strategy.
  - In May of 2020, the Probation and Sheriff's Departments, and CEO's office presented a [reentry system proposal](#) to the OCCJCC. It was unanimously endorsed. The County will repurpose several under-utilized facilities to create a more robust and effective pathway out of incarceration in partnership with local service providers.
  - Launched [CalFresh Pre-Enrollment of Inmates Pilot](#) Program falls under Pillar 4 (Reentry), Goal 2, Action Item 3 of the Integrated Services Strategy. The Orange County Social Services Agency took the lead in developing this pilot program and applying for federal approval through the

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California Department of Social Services. Starting March 1, 2021, Orange County inmates will be able to apply for CalFresh benefits (formerly called food stamps) up to 30 days before their release under a pilot program recently approved by the U.S. Department of Agriculture.

- In the fall of 2018, the county acquired 2229 South Yale Street property in the amount of \$12.25 million and on November 19, 2019, the Board of Supervisors approved the Cooperation and Implementation Agreement and Ground Lease with [HomeAid Orange County](#) for the construction of the South Yale Street property to serve as a replacement homeless shelter for the Courtyard. The [Yale Navigation Center](#) is intended to provide shelter, meals, sanitary facilities and access to case management, employment and housing assistance, healthcare through a federally qualified health clinic, mental health services and substance abuse treatment among other supportive services and assistance to individuals experiencing homelessness. The total cost for the project is \$25,275,702 and construction was completed and received Certificate of Occupancy in 2021.
- As part of the new strategy to address homelessness, the [2019 Orange Count Point-In-Time](#) count used a new methodology and tools to gather real-time data using a secure Arc GIS mobile app as opposed to previous years when an extrapolation method was used. The new methodology conducted by over 1,000 volunteers counted 6,860 individuals experiencing homelessness, of those 2,899 were sheltered and 3,961 were unsheltered. The 2019 Point-In-Time Count, an investment of \$390,000, also included a survey to further collect data on demographic groups including sheltered and unsheltered, veterans, transitional aged youth and seniors and a self-report on substance use issues, serious mental health issues, and physical disability.
- In August 2019, the Board of Supervisors took the initial first step to begin development of the System of Care Data Integration System ([SOCDIS](#)), a data platform that will allow for the sharing of relevant data points from various County and external databases to enhance care coordination of the County's most vulnerable population such as those who are experiencing homelessness or at risk. The contract with Gartner for consulting services to (1) document requirements for SOCDIS and (2) develop a strategy and implementation roadmap for a Request for Proposal (RFP) for development was completed in December 2020. The total cost of the Gartner contract was \$400,000 and funded from the Whole Person Care Grant. The RFP was issued on November 13, 2019 and awarded to IBM on March 24, 2020. Go Live date for homeless cohort (Phase I) was [December 20, 2020](#), while for Community Correction System (Phase II) was in [June 30, 2021](#). The total investment in the data integration system this far is [\\$20.0 million](#), inclusive of the \$400,000 Gartner consulting work. In the 4<sup>th</sup> quarter of 2023, SOCDIS was rolled out to key county agencies, such as OC Health Care Agency and the Probation Dept.
- Federal and local housing leaders, the Assistant Secretary, Planning and Development at U.S. Department of Housing and Urban Development (HUD), Orange County United Way, as well as 30 community and business leaders came together in November of 2018 to announce Orange County's first-ever landlord incentive program designed to help house chronically homeless individuals. The Orange County Board of Supervisors approved \$250,000 to fund [United to End Homelessness](#)' rental pilot effort, which will build upon the initiative's partnership with Schroeder Management Company. The program will provide 40 to 55 housing placements over the next year through the pilot.
- In October of 2018, the Board of Supervisors approved a \$200,000 contract with the [Chrysalis Center](#) to provide homeless outreach and engagement, job readiness and barrier removal services, job search assistance and support, transitional employment opportunities and job retention support for the county's homeless population. Subsequently an additional \$600,000 has been allocated to the project, totaling [\\$1.5 million](#) to date.
- At the direction of Supervisor Do, the county developed the [Marching Home: A Strategy to End Veteran Homelessness in Orange County](#). The strategy outlines systematic, intentional and sustainable multi-sector response to veterans in need of assistance and promote coordination of and collaboration with many partners to meet veterans' needs. After the 2019 Point-In-Time 311 veterans were counted who were experiencing homelessness. Following the directive 198 homeless veterans have been housed. A contract with Working Wardrobes was executed for \$1.5 million to link veterans' services including employment.

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- Additional noteworthy investments in programs include over \$15 million invested in homeless Bridge Housing services, the Alternative Sleeping Location in Laguna Beach, housing navigation services, two [seasonal armories](#) in Fullerton and Santa Ana, and the [Multi Service Center](#) for homeless mentally ill adults.
- In March of 2022 and serving as the Chairman on the Board of Directors for CalOptima Health, Supervisor Do approved [\\$8 million](#) in funding towards a Street Medicine program under the Homeless Health Care Initiative. Street Medicine includes health and social services developed specifically to address the unique needs and circumstances of unsheltered individuals. The fundamental approach of this program is to engage people experiencing homelessness where they are and on their own terms to maximally reduce or eliminate barriers to care access and follow-through services. [The Street Medicine Pilot Program](#) was launched in April 2023 in the City of Garden Grove.
- In December 2022, the Board of Supervisors approved a one-time grant of [\\$5.3 million](#), with a 10-year annual support allocation of \$625,000, for the construction of the [Central Cities Navigation Center](#), along with an MOU, with the City of Garden Grove for emergency shelter rehabilitation and operations of the planned 85-bed facility, the beds of which will be shared with the Cities of Fountain Valley and Westminster. A groundbreaking ceremony was held on June 13, 2023.
- The last biennial Point in Time (PIT) count conducted by the Continuum of Care/Office of Care Coordination was in 2022, with the first one in 2017. It pointed to a [16.6%](#) overall reduction in the number of homeless in Orange County from the immediate last PIT count in 2019, one of only two counties in Southern California that saw a decline. The County conducted the 3-day [2024 PIT](#) count on January 23-25, 2024, the results of which have not been published yet.

## A05 Keeping Orange County Safe

- In conjunction with the District Attorney, in October 2018, created an [ordinance](#) to require alcohol, narcotic, and drug abuse programs to register each year with the Orange County Health Care Agency. According to the state Department of Health Care Services, there are 140 licensed outpatient drug and alcohol addiction treatment and recovery centers, and 323 halfway houses in Orange County.
- Supported the construction of [896-bed expansion](#) of the James A. Musick facility to provide purpose built mental health and reentry housing for inmates on March 12, 2019, to be opened in October 2023.
- Directed the CEO and Sheriff in June of 2019 to reduce the impacts of the Jail's Intake and Reentry Center on the surrounding community, and in response, they established a process for inmates to get connected to reentry services, including transportation, upon release.
- Supervisor Andrew Do authored a [resolution](#) in September of 2019 and received the Orange County Board of Supervisors unanimous support, urging Governor Newsom to veto [Senate Bill 136](#): Early Release for Child Abuse, Domestic Violence. The poorly crafted bill did not identify the complete list of crimes that would qualify for shorter sentences, and it would ease sentences for those convicted of repeat child abuse and domestic violence offenses.
- On September 10, 2019, Board of Supervisors agreed to [expand workers' compensation coverage](#) to cover harm inflicted by domestic terrorism in and outside of Orange County, including the 2017 Route 91 Harvest music festival in Las Vegas.
- On September 24 and October 8, 2019, the Board of Supervisors approved [Zoning Code Amendment CA 19-01](#), requiring unlicensed sober living homes to get permits, provide an on-site manager 24/7, and operate no less than 650 feet from other sober living or state-licensed treatment facilities. These regulations support the success of participants and protect the neighborhoods where they operate from over-concentration. On December 11, 2019, the Planning Commission adopted [Zoning Code Amendment 20-01](#), which increase the operating distance separation to 1,000 feet between two alcoholism or drug abuse recovery/treatment facilities, for no more than 7 residents, as well as minor technical revisions for clarity.
- On June 22, 2018, the County of Orange proposed to double the funding, with Option 1 for 1% and [Option](#)



[2 for 2%](#) funding allocation, for local law enforcement agencies under AB109 programs — to give local police departments more resources and the power to decide the best ways to keep our neighborhoods safe. The state has also helped out by providing Orange County with an additional [\\$5.5 million](#) in public safety funds specifically dedicated to offsetting the effects of AB109.

## A06 Honoring Our Veterans

- In December of 2018, Supervisor Do co-authored a board approved [action](#) to transfer/convert 2,500 acres of open space land (known as Mountain Park), donated by the Irvine Company into a cemetery, with at least half of the burial space reserved for veterans. In early February 2019, Supervisor Do met with Nick Berardino, President of Veterans Alliance of Orange County (VALOR), to [discuss plans](#) for the veteran cemetery. Subsequently, in March of 2019, passed a [resolution](#) stating that the Board of Supervisors intends that the Cemetery Operational Plan [reserve 10% of all burial space](#) of the 283 usable acres for those who served in the military or government of U.S. allied forces during the Korean and Vietnam wars.
- At the end of 2019, Supervisor Do was honored with the [2019 Veterans Heroes Award](#) for his work on the cemetery and ending Veterans homelessness.
- In partnership with [OneOC](#), Supervisor Do hosted [Stand UP for Veterans Resource Fair](#) at Santa Ana Municipal Stadium in March of 2017. OneOC's Stand UP for Veterans is aimed at providing services and assistance to undeserved veterans throughout Orange County. The fair was organized in a base camp model that included showers, meals, clothing, hygiene care kits, medical and legal advice, veteran benefit information, and employment services, in a safe and supportive environment. Participants were paired with a veteran peer navigator to guide them through the services that were offered. The first 100 who showed up received a “Barracks in a Bag” kit and other free supplies and over 25 different service providers that participated.
- [Supported](#) in May 2018 the selection of Child Guidance Center, Inc. for the Continuum of Care to increase access to mental health services for military-connected families by integrating veteran-specific training and services into Family Resource Centers (FRCs) throughout Orange County.
- Supported the [Disabled Veterans Business Enterprise Preference Policy](#) to grant preference to small businesses owned by disabled veterans when awarding hundreds of millions of dollars in contracts issued by the county government.
- Authored a [proposal](#) with Supervisor Wagner, allocating \$20 million from the county’s general fund towards a [Veterans cemetery site in Anaheim Hills in July 27, 2021](#). The flagpole groundbreaking ceremony was held on December 8, 2021.
- In [July of 2023](#), Supervisor Do approved the vendor for the construction of the [Vietnam War Memorial](#), a smaller version of the one in Washington DC, to be erected in Mile Square Park, near the future Vietnamese Cultural Center. The Memorial is dedicated to U.S. soldiers who perished in the Vietnam War and were Orange County residents. It will also recognize the South Vietnamese Army and U.S. allies who assisted during the war.

## A07 Keeping OC Moving

- As a member of the Board of Directors on the Orange County Transportation Authority, Supervisor Do has:
  - Traveled with the county finance team to New York City to meet with bond rating agencies to secure favorable interest rates for proposed county bonds.
  - In June 2019, held the City of Santa Ana [accountable](#) for their improper use of Measure M2 sales tax funds, without harming the residents of Santa Ana. Upon the completion of audits ensuring the City has taken proper corrective action, directed staff to accelerate opportunities for the City to apply for M2 funds they were ineligible to receive, including for bus stop improvements.

## Supervisor Andrew Do, First District Accomplishments

- Fiscal Year 2022-2023: approved [\\$1.65 billion](#), balanced Orange County Transportation Authority budget, funding 1.6 million vehicle revenue hours of bus service, continued construction of the I-405 and I-5 improvement projects, and the OC Streetcar, and tens of millions of dollars to local street improvement projects.
- Fiscal Year 2021-2022: approved [\\$1.27 billion](#), balanced Orange County Transportation Authority budget, funding 1.6 million vehicle revenue hours of bus service, continued construction of the I-405 and I-5 improvement projects, and the OC Streetcar, and tens of millions of dollars to local street improvement projects.
- Approved funding for improvements to 37 popular bus stops across Orange County.
- Launched new limited-stop, [faster Bravo! 529 route](#) on Beach Boulevard in February 2019.
- Continued to increase access and expanded the popular c by adding Cypress College and Irvine Valley College to include Santa Ana, Santiago Canyon, Goldenwest, and Fullerton Colleges.
- Launched in 2020 [10 new hydrogen fuel cell-powered buses](#) operating in central Orange County, supported funding and procurement of [10 additional battery-electric buses](#) in 2021, and procurement of additional low-emission buses.
- Lowered [OCTA debt service cost by \\$509 million](#) through a combination of Transportation Infrastructure Finance and Innovation Act (TIFIA) loan and interim short-term financing.
- Achieved “[Ready to List](#)” status for the [M2 State Route 55](#) (SR-55) Improvement project between I-405 and Interstate 5 (I-5), which will construct general purpose and high-occupancy vehicle lanes between I-405 and I-5. Construction began in mid-2022 and is expected to be completed in 2026.
- Continued progress towards the I-405 Improvement Project which will improve a 16-mile stretch of the freeway between Costa Mesa and the Orange County border with Los Angeles County. Project includes [18 bridges](#) to be constructed, widened, or replaced, with recent bridge openings of Talbert Avenue and Magnolia Street.
- Implemented additional Metro Rail Station Improvements with station upgrades, parking expansions, and safety enhancements. Construction on the [Anaheim Canyon Metrolink Station expansion](#) was completed in January 2023, along with the completion of the [Fullerton Transportation Center pedestrian bridge](#) stair rehabilitation project completed in 2019.
- Increased [diversity outreach](#) to Vietnamese, Latinos, and other difficult to reach community members through two-way communications and meaningful engagement to seek feedback on OC bus service and OCTA programs.
- Increased transit access to youth through the “[Youth Ride Free](#)” pilot program which offers free rides on OC Bus fixed-route services to youth ages 6 to 18. Program was made permanent in February 2022 making transit accessible to all youth in the County.
- As a Board member for Metrolink Supervisor Do has championed:
  - Transparency by directing all Metrolink Board Meetings be live streamed online ([Agenda Item 12](#)) beginning in June 2019, 7 months after been appointed on the Board of Directors of Metrolink, supported moving Board Meetings from the Wilshire Grand to the more accessible LA Metro Board Room at Los Angeles Union Station, proposed the adopted structure of Metrolink Board Committees ([Agenda Item 15](#)), which will help to more thoroughly vet policy issues and contracts
  - Increased auditing and reporting structure through creating a more open process for the preparation and release of the Metrolink Bundled Contract ([Action Items 6 and 11](#)), instituting monthly reporting on Metrolink staff’s progress in implementing policies and procedures in response to findings from an audit of fuel management issues at Metrolink, increased audit reporting to ensure that the Board approves of alternate methods to implement audit recommendations, and ensured Metrolink is acting fast to respond to the risks created by COVID-19, including early disinfection of surfaces, and getting the Board to direct the CEO to follow the most stringent public health requirements in the 6-county Metrolink service area.
- Through the county’s Public Works department, Supervisor Do has:

## Supervisor Andrew Do, First District Accomplishments

- Approved \$927 million Capital Improvement Program (CIP), spanning road, flood, and bikeway improvements.
- Advocated for [\\$1.5 billion](#) East Garden Grove-Wintersburg Flood Control Channel Project in Washington, D.C. On May 7, 2019, approved an [agreement with the Army Corps of Engineers](#) to allow the County to get credit for completing agreed-upon components of the project early, which has allowed the County to begin tens of millions of dollars' worth of work. Subsequently, the project is included in the Water Resources Development Act and is prepared for final federal approval. As of 2022, the County has completed the installation of over [16,000 linear feet of steel sheet piles](#) between Warner Avenue and Goldenwest Street in Huntington Beach.
- Advocated successfully for the first Design-Build contract under authority granted by [AB 2654](#) (Quirk-Silva) on October 22, 2019.
- Approved the installation of [14 electric charging stations](#) at three county facilities, with the option to add more in the years to come, on August 27, 2019. Operation and maintenance costs will be covered by users.
- Supported technological innovation through the:
  - Launch [GIS-based condition assessment tool](#) for Orange County Flood Control District Facilities Master Flood Control Plan.
  - Public outreach and training efforts for the new [Land Management System](#).
  - Indexing for 70% of Net County Cost real estate assets for population of the new [Centralized Maintenance Management System](#).
- Launched new [AiM Asset Management](#) Solution in 2022 that is creating one master index of all capital and maintenance lifecycle costs. Implemented OC-AiM platform within two OC Public Works service areas and OC Sheriff's Department. This business solution is to manage approximately 2,200 Infrastructure Assets among all departments that the County use to support County Activities and Services to the Public. The 2,200 Infrastructure Assets include:
  - All Owned/Lease Buildings
  - Airport
  - All Sheriff Jails/ Probation Detention Facilities
  - All Community Service Parks/Libraries
  - All Road owned and maintained by the County
  - All Flood Control Channels
- John Wayne Airport plays a unique and crucial role in Orange County. It is the only airport in Orange County that provides commercial passenger and air-cargo service and is the primary provider of general aviation services and facilities in the county. In 2019, more than [10.6 million](#) passengers were served. Critical John Wayne Airport accomplishments include:
  - Selected as the [Best Large Airport in the 2017](#) North America Airport Satisfaction Study by J.D. Power, based on responses from 34,695 North American travelers.
  - Made significant progress on the multi-year [Terminals A and B Improvements Project](#), including new paint, lighting and carpeting, improvements to the Americans with Disabilities Act pedestrian ramps, and completion of about 90 percent of the structural column seismic retrofit.
  - Released the [2017 Passenger Survey results](#), which showed that 91 percent of residential survey respondents and 94 percent of passenger survey respondents gave the airport a rating of either "satisfied" or "very satisfied" on a 5-point scale.
  - On April 23, 2019, the Board of Supervisors approved the refinancing of outstanding airport bonds, which will save approximately [\\$80.5 million](#).
  - In June 2019, Supervisor Do played a pivotal role in the [General Aviation Improvement Program](#) (GAIP) plan to secure the Board's [approval](#). The proposed project will include two full-service and one limited-service Fixed Base Operator (FBO), limits medium and large general aviation jet aircraft to 25.6 acres on John Wayne Airport property, designates 35.6 acres exclusively for small general aviation aircraft and allows an international general aviation facility to operate within one

## Supervisor Andrew Do, First District Accomplishments

- of the full-service FBOs between the hours of 5 a.m. and midnight.
- Through the [airport concession](#) bidding process that began in March 2019, Supervisor Do supported adding "local flavors" to the John Wayne Airport. The board ultimately approved the following concessionaires including Taps Fish House, Greenleaf Gourmet Chopshop, [Brodard](#), *a Vietnamese quick-serve restaurant*, the Coffee Bean & Tea Leaf; and La Boutique, *a duty-free-type concept featuring a variety of high-end goods*.
- OC Loop Project – Through a collaborative process with OCTA and the County of Orange / OC Public Works, Supervisor Do has continued progress on the OC Loop project, which is a 66-mile seamless connection for people to bike, walk, and connect to some of California's most scenic beaches and inland reaches. As of July 2023, roughly [88% of the OC Loop](#) has been completed and are being used by thousands of people.
  - Segment R
    - Completed by the County of Orange in 2014 which consisted of a 2.0-mile class I bikeway along Coyote Creek Trail from Malvern Avenue to Hillsborough Drive; \$1.5M in construction costs
  - Segment F
    - Completed by the County of Orange in 2017 which consisted of a 0.9-mile class III bikeway along El Cajon Trail from Grandview Avenue to Arroyo Cajon drive; \$70,000 in construction costs
  - Segments A & B
    - Negotiations are underway with Union Pacific Railroad to secure a permanent easement in the cities of La Habra and Brea. These cities have completed environmental review of these segments and are working on design and securing funding for right-of-way acquisition and construction.
  - Segment D
    - Class I bikeway along Carbon Canyon Flood Control Channel, from Bastanchury Road at Carbon Canyon Channel to La Floresta Drive at Imperial Highway (Placentia, Yorba Linda, Brea);
    - currently working towards final design and right-of-way acquisitions of 15 private properties;
    - estimated construction award FY22/23;
    - construction estimate \$7M
  - Segment H
    - 1.2 miles of El Cajon Bikeway (Class I, II, IV) from Fairlynn Blvd to Santa Ana River Trail;
    - Completed construction in March 22, 2022;
    - \$2.7M in construction cost
  - Segments O, P, & Q
    - 2.7-mile Class I paved bikeway along Coyote Creek Channel, from North Fork Trail to Artesia Boulevard; Artesia Boulevard to Knott Avenue; Knott Avenue to La Mirada Boulevard (Cerritos, Buena Park, La Mirada);
    - Design services contract to be awarded April 26, 2022;
    - Tentative construction schedule: Seg O FY23/24, Seg P FY24/25, Seg Q FY25/26;
    - Construction estimate \$45M;
    - Construction funding has been secured for Seg O only
  - Segment T
    - Caltrans will be completing a planning study which will inform the subsequent phases of the project

## [A08 Civic Center Revitalization and Infrastructure Improvements](#)

## Supervisor Andrew Do, First District Accomplishments

- On September 3, 2019, opened the new “[County Administration South](#)” office building [3 months early](#), and substantially under budget, by approximately [\\$4.0 million](#). Supervisor Do directed the creation of the County Service Center, a one-stop opportunity for the most common County permit and document processes including the Assessor, Treasurer-Tax Collector, Clerk-Recorder, and Orange County Public Works (Planning).
- In July 2022, the new “[County Administration North/Hall of Administration](#),” 6-story building was completed, and includes the new Board of Supervisors Hearing Room, Planning Commission Hearing Room, Board of Supervisors offices, County CEO offices, and County Counsel offices, and two-level underground staff parking.
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## [A09 Improving the Quality of Life in the First District](#)

- Authored the [Local Small Business Preference Policy](#):
  - Worked with Chairwoman Lisa Bartlett to create a Local Small Business Preference Policy, which will make it easier for small Orange County-based businesses to do County work, at no added cost to the County. [Policy was approved](#) by the Board of Supervisors on August 13, 2019.
- On October 8, 2019, authored a proposal to develop a [County lactation policy](#), identify all existing lactation rooms available for staff and the general public, and identify additional facilities where lactation rooms should be installed.
- Partnered with Santa Ana College to [reform the County’s University Partnership Program](#) to include community colleges, in recognition of their important role educating and advancing career prospects for employees.
- Established a [free bus pass program](#) for Santa Ana College students.
- Approved “[Youth Ride Free](#)” program for all youths ages 6 to 18 to ride free on OCTA buses.
- Built [bike path](#) in Raitt-Townsend Neighborhood
- Delivered Santa Ana approximately [\\$680,000](#) from OCTA to offset the City’s parking revenue losses due to the OC StreetCar construction in 2022.
- Worked with OC Public Works to install additional high-quality steel fencing at potential access points to Orange County’s flood control channels, to protect Santa Ana neighborhoods from unsupervised homeless encampments. The County of Orange is installing new fencing at [24 sites](#) along flood control channels to keep neighborhoods safe and prevent homeless encampments. Twenty-four sites in Garden Grove, Santa Ana and Westminster have been upgraded with more secure fencing at flood control access points. The county will improve more sites in the coming months, including near Fisher Park, a city-owned park where a homeless arsonist set a fire that quickly spread to a nearby home
- [New Orange County Animal Shelter](#)
  - Land acquisition and construction of the new facility cost approximately \$34.5 million. The new facility is located on an approximately 10-acre site. It includes a two-story, approximately 30,000-square-foot main building, six stand-alone kennel buildings, multiple dog play yards, a “catio” (secured outdoor play area for cats), a barnyard and a “rabbitat” (rabbit housing area). The new OC Animal Care shelter will serve 14 contract cities and unincorporated County areas.
  - Roll out of OC Animal Care Strategic Plan.
- Developed innovative library spaces at the Aliso Viejo, Garden Grove Main, Ladera Ranch and Fountain Valley branches where people can gather to create, invent, and learn. Library Maker spaces serve all ages and areas for STEAM (Science, Technology, Engineering, Arts and Math) Programming, Toddler Stay and Play, as well as Gardening and Culinary Programs.
- Launched OC Inspire, a new staff mentoring program which matches mentors and mentees among all levels of staff in OC Public Libraries, providing career guidance, and personal empowerment.
- Designed and built Mile Square Regional Park’s new multi-purpose facility, Freedom Hall.



## Supervisor Andrew Do, First District Accomplishments

- [Proposed](#) the [Mile Square Park Expansion project](#), to repurpose 93 acres of open space, to develop a master plan for use as community recreational space, to include an open-air amphitheater, a children playground, etc.
- [Approved Contract](#) for the restoration of the north, east, and west faces of the old Orange County Courthouse, the oldest court building standing in Southern California, on September 24, 2019.
- Redesigning the one stop shop system to provide expanded coverage of workforce development services, creating a virtual one-stop center, a center at our largest jail, and smaller locations at several college campuses across the County. The Orange County [One-Stop Centers](#), rebranded as OC Workforce Solutions, provide comprehensive employment and training services, including a Resource Center with access to computers, fax machines, copiers, and telephones. Other services include a resume distribution program; a career resource library, labor market information, networking opportunities, job search workshops, on-site interviews with local employers, transferable skills information, job leads, and training programs. It has served almost 100,000 residents.
- 2021 Coastal Oil Spill
  - Coordinated with multiple partner organizations through OC Public Works, including California Department of Fish and Wildlife, U.S. Coast Guard, Huntington State Beach, cities of Newport Beach and Huntington Beach, Army Corps of Engineers, Huntington Beach Conservancy, and others, to minimize environmental impacts.
  - Established large sand berms across Santa Ana River outlet and Talbert Channel outlet to prevent further spread of oil spill in sensitive marsh areas and other inland areas through tidal movement.
  - Monitored environmental conditions of inland waters and coordinated efforts to protect biological resources.

## [A10 Increasing Access to Healthcare and Mental Health](#)

- Presented a [Food Safety Seminar](#) in the City of Garden Grove in October 2017. This first-of-its-kind seminar provided more than 330 attendees the opportunity to learn, directly from HCA Health Inspectors, how to achieve successful restaurant inspections and earn the coveted Award of Excellence for food safety and sanitation practices.
- Advocated for independently run PACE centers, with the [first one opened in July 2021](#), in Santa Ana, operated by AltaMed, for seniors in and around the first district and countywide. Increased access to adult day cares.
- Supported the formation of [OC Links](#), Orange County's Behavioral Health Information and Referrals line, which serves as an entry point for the County's System of Care and provides information, referral and linkage, screening, crisis response, and homeless outreach.
- In [October 2015](#), formed the Mental Health Ad Hoc Committee with Supervisor Bartlett to improve Orange County's mental health system.
- Sponsored the first-ever Member Health Needs Assessment ([MHNA](#)) in the amount of \$750,000. In summer and fall 2017, more than 6,000 CalOptima members, service providers and community representatives participated in one of the most extensive and inclusive MHNA undertaken by CalOptima in its 20-plus-year history. The MHNA provides data critical to ensuring that CalOptima can continue to address the challenges faced by its members and meet its mission to provide members with access to quality health care services delivered in a cost-effective and compassionate manner.
- Launched in 2019 the first-ever CalOptima Healthcare [delivery system study](#) evaluate how to provide more access to CalOptima members.
- In February of 2018, approved the [purchase](#) of Orange County's first publicly owned mental health treatment facility, Be Well Orange Campus, for individuals with mental health and substance abuse needs.
- Approved a contract with the National Alliance on Mental Illness (NAMI) in April 2018 to create a countywide [Warmline Service](#), OC Warmline, that provides non-crisis mental health support through live

## Supervisor Andrew Do, First District Accomplishments

chat and texting services. Contract was renewed in May 2023 to [expand services to 24/7](#) operating hours with multiple languages support and on-demand services.

- In July of 2020, proposed a [contract](#) between the County and Advance OC, using Geographic Information System ([GIS](#)) software to develop the [OC Equity Map](#). This data mapping tool will assist in addressing social determinants of health, and determines each community's targeted needs by identifying its health and social disparities.
- In September of 2020, [approved the development](#) and construction of Orange County's second Wellness Campus, a 22-acre portion of the County's property located in South Orange County near the former Marine Corps Air Station (MCAS) El Toro.
- Approved in October 2020 the creation of the [Office of Suicide Prevention](#) within the OC Health Care Agency's Behavioral Health Department, to combat the rising number of suicides. As indicated in the 2001-2023 Suicide Deaths in Orange County Report, [6,804](#) suicide deaths of Orange County residents were reported within the 22-year period, as shown in the interactive OC Health Data – [Suicide Dashboard](#).
- Serving as the Chairman on the Board of Directors for CalOptima Health, [proposed a new mission and vision statement](#) that was unanimously approved by the CalOptima Board of Directors on March 17, 2022. The new vision statement is structured as a five-year strategic plan that focuses on achieving:
  - same-day treatment authorization,
  - real-time claims payments to providers, and
  - annual assessments of members' social determinants of health, via the annual benefits renewal process.

## A11 Community and Civic Engagement

- Registrar of Voters
  - Conducted the 2018 Primary and General Elections efficiently and without any major incidents.
  - Use of geocoding for voter addresses improves accuracy and assists when we are making boundary or precinct updates.
  - Implemented online voter registration in California, which has expanded voter access across the state.
  - Military and overseas voters can access their ballot online via our Uniformed and Overseas Citizens Absentee Voting Act online portal.
  - Candidates can now make an appointment to complete their candidate filing online.
  - Reduced the amount of time it takes to translate, review, print and mail ethnic language ballots.
  - Adopted Vote Center model and established 190 voting centers and upgraded all voting equipment.
  - The Orange County Registrar mailed ballots for the 2020 presidential primary to 1.6 million registered voters
- Received [an upgrade](#) in its Issuer Default Rating (IDR) from Fitch Ratings to AAA and a reaffirmation of its Issuer Credit Rating (ICR) from S&P Global Ratings of AA+. In addition, on November 8, 2018, the United States Bankruptcy Court granted the County's Motion for Order to close the County's 1994 bankruptcy case.
- [Re-established](#) an independent Internal Audit Department and hired an experienced director from LA County. Substantially increased audit coverage of Information Technology issues, including IT controls and cybersecurity.
- Clerk Recorder
  - Completed the implementation of touch screen technology at the department's public terminals at all of its office locations. This touch screen technology will accommodate customers with physical issues that make using a keyboard or mouse difficult. By touching an icon on a screen it will make it possible for customers to have access to the department's services.
  - Completed the implementation of the department's new O.C. [Weddings mobile app](#) in January 2018. OC Weddings app makes it easier and more convenient for customers to complete their

## Supervisor Andrew Do, First District Accomplishments

marriage license application and to set up an appointment by offering a user-friendly interface and allowing customers to complete their application before visiting any of our office locations. Customers can apply for a marriage license whenever and from wherever they want. All customers need is a mobile device and a cellular or Wi-Fi signal, this allows customers to begin and complete the process from literally anywhere in the world.

- Completed five years of opening the department's offices to the public one Saturday per month. Since the implementation of the special Saturday hours back in 2013, demand has continued to increase and the openings have become very popular with wedding parties and other customers. The special Saturday hours make it easier for working families, busy individuals and students to obtain services without having to miss work or school.
- Received a California Association of Counties (CSAC) Merit Award in recognition of the department's G2G: Government to Government Recordings Made Easy submission. The department received recognition for its efforts to give government agencies the ability to submit document recordings electronically to any participating county using a single computer from anywhere using the G2G component to access the department's SECURE electronic delivery system.
- In September 2020, in collaboration with Clerk-Recorder Hugh Nguyen, Supervisor Do proposed to the Board of Supervisors an [initiative](#) to expedite the removal of racially restrictive covenants in county-recorded property records. Also, introduced a proactive approach to combating proposed discriminatory language in recorded property records.
- After years without a performance auditor, the Board of Supervisors solicited a slate of performance auditors qualified to bid on a wide variety of governance issues. The [first Performance Audit Plan](#) was approved on January 8, 2019 for FY 18-19, with the FY 19-20 plan approved with the County Budget on June 25, 2019.

## A12 Responding to COVID-19 in Orange County

- Proposed for Orange County to declare a [Local Health Emergency](#) on February 26, 2020, the first county in the state of California and one of the first in the country.
- As Vice-Chair, [led weekly Board meetings](#) to discuss the county's overall topic specific response to the COVID-19 crisis including testing, treatment, mental health, personal protective equipment, hospital protocol, public safety net and response to vulnerable populations including homeless, children, and seniors.
- [Directed](#) county staff to create new mental health programs for Orange County residents, first responders, healthcare workers, children and seniors.
- [Supported](#) the [Steinberg Institute](#) in increasing flexibility for the Mental Health Service Act Funding.
- Called for Orange County school districts to close down in early March of 2020.
- Issued [directive](#) that was approved by the Board of Supervisors on April 22, 2020, that all employees who may have contact with the public in any grocery store, pharmacy/drug store, convenience store, gas station, restaurant, food preparation establishment, and retail store shall wear a cloth face covering as described in the California Department of Public Health Face Covering Guidance.
- Recommended in March 2020 that all Orange County residents wear face coverings, launching [MaskUpOC](#) educational campaign in [July 2020](#), to promote safe health practices.
- Created a proposal to expand translation services for Spanish, Vietnamese, Korean, and Chinese residents of Orange County and Require County Executive Officer to identify a county-wide [Language Access Policy](#).
- Directed daily COVID-19 updates and data tracking measures from CEO office and Health Care Agency.
- Successfully implemented a [property tax penalty cancellation process](#) for taxpayers that do not make payment of property taxes due to COVID-19 by April 10.
- Created in [April 2020](#) a [Meal Delivery program](#) for seniors and families with children who have special

## Supervisor Andrew Do, First District Accomplishments

needs. The Meal Delivery program has delivered 1,600 meals and successfully coordinated 260 volunteers.

- Established a Neighborhood [Pop Up Pantry](#) program with 19 pantries across the First District as well as organized in June 2020 a [drive-thru food bank](#), serving 1,200 families with boxes of produce, shelf-stable food, protein and other essential needs, with assistance by community and faith-based organizations and volunteers.
- Devised and implemented a widespread [COVID-19 testing strategy](#) partnering with 12 community clinics, UCI, 360 Healthcare, and Fulgent to establish testing sites around the county and two drive thru sites in the city of Anaheim at the Anaheim Convention Center and the city of Costa Mesa at the OC Fairgrounds testing 1,000 people each day. In August 2020, in partnership with Supervisor Chaffee, required all testing information and registration be provided in the threshold languages as established by the Language Access Policy. As part of its new language access policy, Orange County has hired Martin Plascencia to lead its Spanish-language communications and outreach efforts.
- Partnered with Saddleback Church for 7 [mass drive-thru](#) and walk-up food distributions serving 5,000 families in the First District.
- Drafted and sent an Orange County Re-Opening plan to Governor Newsom.
- Partnered with the Rotary District to make 10,000 face shields for St. Jude's Medical Center.
- During the pandemic, there was a nationwide shortage of hand sanitizer. Supervisor Do become aware that there were a few distilleries in other parts of the country that had started producing hand sanitizer. His office reached out to our local distillery in Santa Ana, [the Blinking Owl](#), and assisted them for expedited, emergency permitting by the FDA and also by the State's Alcohol Beverage Control Offices. As a result of his intervention, the Blinking Owl not only helped produce much needed sanitizers, but was able to stay in business during the pandemic. Hand sanitizers were purchased by local municipalities and organizations and distributed to first responders, medical professionals, the homeless population, and residents.
- Donated [20,000 face masks](#) to various community-based organizations including Abrazar, Latino Health Access, Garden Grove Unified School nurses, Santa Ana schools, Nhan Hoa Health Center, and American Family Housing for residents a Potter's Lane and Hero's Landing.
- Created and delivered [\\$15 million](#) in federal CARES act funding to First District small businesses, cities, and community-based organizations.
- Directed HCA to conduct [free drive-thru flu vaccine clinics](#) in each of the five supervisorial districts and develop a free mobile flu vaccine clinic operational plan to alleviate the stress on healthcare services in the Fall of 2020.
- Established the [COVID 19-Safe Restaurant Program](#) will provide \$1,000 grants to restaurants for sanitary/cleaning supplies and protective equipment for employees. Administered by OCBC and available to all restaurants in Orange County. A total of \$10 million in CARES Act Funding is allocated to the program.
- Proposed to set aside [\\$10 million in General Funds](#) for small business economic support program in March 2021. The funds were split equally between all five supervisorial districts, allowing each Supervisor to allocate their districts' designated funding to meet the economic needs of small businesses in their districts.
- Championed the [Latino Health Equity Initiative](#) that is based on:
  - **Education:** The goal of this Initiative is to inform residents about the increasing risk of COVID-19, especially since our county's numbers have increased dramatically in the past couple of weeks. There are things they can do and resources the county provides that will help keep their families safe.
  - **Outreach:** Strategic outreach to specifically targeted neighborhoods through effective and grassroots outreach. Community partners, like Latino Health Access, will help to provide a more culturally sensitive and resonant response to ensure our public health efforts effectively enter these disadvantaged communities. The county is also launching a program, where we will create mobile

## Supervisor Andrew Do, First District Accomplishments

COVID-19 response teams specifically for schools. These response teams will work with school districts to encourage proper hygiene and provide testing to avoid schools from becoming the next major source of transmission as they reopen this fall.

- **Increase Access**—Encourage all residents to take advantage of greater accessibility to testing and support services now from the County of Orange, as well as other health providers.
- **Multilingual Access**—Created website and call center in Spanish, Vietnamese and Korean for testing and information on COVID
- Launched [#MaskUpOC with Ollie the Orange](#) to encourage the importance of wearing a face covering.
- [Authored](#) in August 2020 the proposal with Advance OC to develop a data mapping tool that will help address Orange County’s health and social gaps. Utilizing CARES Act funding, Advance OC will collect Orange County-centric data from the 2010 Census to create a Social Progress Index ([SPI](#)) Equity Map. The equity map, which builds upon the momentum of the county’s System of Care Data Integration Project that was introduced by Supervisor Do last year, will graphically illustrate the social progress (or lack of progress) of a community. This tool will help determine each community’s targeted needs to gauge in public and private efforts.
- Designed the #KnowBetter campaign. Throughout the COVID-19 crisis many individuals are reporting experience of racism and xenophobia. In Orange County, especially those with Asian backgrounds, have been unfairly targeted for discrimination and bias due to the virus first being identified in Wuhan, China. In response, the Commission designed the “To Know Better” anti-hate multimedia campaign to promote tolerance, acceptance, push for awareness, and to inspire students attending schools in Orange County to do the same.
- [Launched](#) at-home COVID-19 testing program with Ambry (saliva test) and Fulgent (nasal swab). Orange County was one of the first counties in the country to set up an at home testing program.
- Created [COVID-19 testing program](#) to address the of ethnic minority groups in the county - particularly the Asian Pacific Islander (API) and the Middle Eastern and North African (MENA) communities – the Orange County Board of Supervisors unanimously approved Supervisor Do and Supervisor Chaffee’s proposal to direct the Health Care Agency to develop a COVID-19 testing strategy and operational plan to expand testing into these communities.
- Authored a [\\$10 million](#) small business economic support program to provide immediate relief to local businesses who have been adversely affected by the pandemic. These funds are in addition to the [\\$75 million](#) CARES ACT Small Business program that was approved by the Board back in June of 2020. In addition to \$1 million plan coauthored with Supervisor Don Wagner, Third District, to help Orange County restaurants expand and improve their outdoor dining as the County moves to the State’s most restrictive tier.
- In October 2020, coauthored a plan with Supervisor Doug Chaffee to allocate [\\$5 million](#) in financial assistance to child care providers for pandemic-related expenses.
- Through the Testing and Vaccine Ad Hoc established three Super Point of Dispensing sites ([Super PODs](#)) for COVID-19 at Disneyland, Soka University, OC Fair & Event Center, and Santa Ana College.
- In 2021, 1,063,433 COVID-19 vaccines were administered in the Super PODs and 88,420 in mobile community clinics – a total of 1,151,853 vaccines administered by the OC Health Care Agency. Other providers administer a total of 3,273,468 COVID-19 vaccines in 2021.
- Launched neighborhood vaccine program where vaccines were dispensed at churches, grocery stores and other community landmarks.
- Partnered with the non-profit Vietnamese American Physician Association of Southern California (VPASC) to host a health fair on [October 11, 2020](#) at Concorde Career College. (Flu shots, blood testing, cancer screening, doctor consultation), and in 2021 through 2024, the annual event was held at [Freedom Hall](#) in Mile Square Park, Fountain Valley.
- Supported the [Orange County Flu Shot Clinic](#), originally hosted in October 2020. Supporting Orange County resident’s health and helping people stay safe during the height of the COVID-19 pandemic by preventing the flu with a working vaccine.



## Supervisor Andrew Do, First District Accomplishments

- Supervisor Andrew Do partnered with the Red Cross to host a [Blood Drive](#) in October 2020 at the Magnolia Science Academy in Santa Ana. Healthy individuals donating blood was a great chance to help the community during difficult times.
- In September 2021, Supervisors Andrew Do and Lisa Bartlett proposed an [initiative](#) that was unanimously approved by the Board of Supervisors, to allocate [\\$5 million](#) of ARPA funds toward local food assistance during emergencies. As a result, 5 solar-powered, self-sustaining containers, each stocking 12,000 ready-to-eat, culturally-appropriate meals for each district, are placed one in each supervisorial district, to aid in the event of an emergency.

### A13 Addressing Equity

- In January 2018, with national attention drawn against immigrants and the Deferred Action for Childhood Arrivals (DACA) program by the White House, Supervisor Do realized that expelling millions of undocumented residents will cause tremendous harm to our society. The disruption and damage to the future of thousands of immigrant children will be a burden that we will carry on our conscience for years to come. Thus, he wrote an [Op-Ed](#) in support of finding a humane way to address this issue and to provide a pathway to citizenship for those who can prove they have lived here at least ten years, been gainfully employed and not relied on public assistance.
- Convened county departments to address this rising need of WIFI in the community. As a result, Orange County's Community Resources Department developed [WiFi on Wheels](#), a new mobile internet pilot program that will provide free access to high-speed internet in disadvantaged communities across Orange County.
- Established the "[loaner laptop program](#)" that will provide County libraries with up to 35 laptop checkout kiosks over the next five years, with the Garden Grove Chapman Library and Westminster Library among the first to get them.
- Authored the [COVID-19 Vaccine Equity Pilot Program](#), designed to improve direct access to vaccinations for individuals who live in the hardest-hit communities by the pandemic.
- In July of 2021, launched the [Health Equity mapping tool](#) that monitors Orange County's health and social gaps.
- Authored a [proposal](#) with Supervisor Lisa Bartlett to allocate \$5 million towards local food assistance during emergencies, which was passed on September 28, 2021.

### A14 Ending Racism

- On December 6, 2022, co-authored a resolution with Supervisor Doug Chaffee, declaring [Racism and Inequity as a public health crisis](#) was adopted by the Board of Supervisors. The action was prompted due to the alarming upsurge in COVID-related hate crimes against the Asian American and Pacific Islander (AAPI) community, which has increased 10-fold over the past year according to a report from the OC Human Relations Commission.
- On September 29, 2020, Supervisor Andrew Do and Clerk-Recorder Hugh Nguyen Team Up to [End Discrimination](#) in Property Records.

### A15 Assisting Refugee Resettlement

- On August 24, 2021, created a [Resolution of Support](#) that was unanimously adopted by the Board of Supervisors for a [3-Step Plan](#) for the Resettlement of Afghan refugees. The 3-Step Plan urged President Biden and U.S. Congress to increase the cap of refugees, to allocate resources to the U.S. Department of Homeland Security to expedite the process of immigration applications, and to establish partnerships with private and non-profit organizations to support refugee resettlement across the U.S.

## Supervisor Andrew Do, First District Accomplishments

- On August 25, 2021, held a [press conference](#) to announce the 3-Step Afghan Resettlement Plan.
- In January of 2022, supporting Chairman Doug Chaffee, called for a meeting between County CEO, HCA, and SSA to activate [interagency collaboration](#) in support of the Afghan refugees. Under Supervisor Do's direction, County agencies took the initiative to assist the designated resettlement agency, [Uplift Charity](#), in their efforts of providing needed services to the refugees, including Refugee Health Assessment Programs ([RHAP](#)), transportation to and from needed services, enrolling in school, receiving benefits, and navigating more permanent housing options and placement.
- On March 12, 2022, [attended](#) the second Afghan Refugee Resettlement Health Assessment Fair where the Health Care Agency, alongside the Social Services Agency, hosted a health clinic to assist refugees in completing their mandated health screenings.

## **A16 Response to Constituent Request for OC Flood Control (OCFC) Hardening**

- Supervisor responds to the community's request for OCFC hardening due to criminal activity and encampments on the flood channel near their homes.
- In 2018, Supervisor Andrew Do directed OC Public Works (OCPW) to harden the Santiago Creek by installing upgraded fencing around [24 sites](#) along the Flood Control Channels. Between June 10 – July 13, 2018, there was a total of 14 arson fires in the creek that threatened homes and private property. The upgraded fencing has been a benefit to the surrounding community and has since deterred future incidents.
- In 2020, Supervisor Do coordinated cleanup of an encampment of the 22 Freeway Trask on-ramp near the Standard Finance Business Complex. He directed Health Care Agency (HCA) to respond to the inhabitants of the encampment and offer wraparound services; Cal Trans cleaned up the encampment and addressed hardening of this area, and GCPD stepped up patrol.
- In 2021, Supervisor Do coordinated cleanups of encampment and criminal activity by OCPW, HCA, and OC Sheriff's Department (OCSA) in the Greenville-Banning Water Channel. Supervisor Do also directed OCPW staff to install upgraded fencing in order to harden this area of the OCFC. OCPW coordinated with USPS to harden the gates on the USPS property at Sunflower. In total, 1,500 linear feet of upgraded 6' fencing was installed. This upgraded fencing along this portion of the OCFC has deterred incidents of encampments and criminal activity and has protected the surrounding community.
- In 2022, Supervisor Do directed OCPW/OCFC assist in clean-up and hardening of the OCFC and installed 4D fencing along this channel that backs up against the South Grove Mobile Estates. Trespassers from encampments in the channel were stealing water from residents and other items. Asphalt was also added underneath the gate access areas to keep trespassers from crawling underneath the gates to access the channel.
- In 2023, Supervisor Do coordinated the installation of upgraded fencing by OC Transportation Authority (OCTA) for the residents along the 405 Freeway on Cascade Lane in Huntington Beach. An upgraded 8-foot fence and gate was installed.
- In 2023, Supervisor Do coordinated OCPW, OC Community Resources (OCCR), and OCSA in repairing irrigation systems and stepping up deputy patrols in this area on the Santa Ana River Trail behind Arevalo Park in Huntington Beach. Thieves had dug up the copper contained in the wires for the reclaimed water irrigation system installed by the County.
- On February 27, 2024, the Board of Supervisors approved Supervisor Do's request for the allocation of [\\$525,000](#) from First District discretionary funds to City of Seal Beach for the San Gabriel River Trash Mitigation Initiative.

## A17 Community Coffee Program

- In January 2016, launched the First District [Community Coffee program](#) to foster relationships within the First District. This included the cities of Fountain Valley, Garden Grove, Midway City, Santa Ana, and Westminster. The goal was to ensure residents had the opportunity to share their concerns, priorities, and ideas on other issues impacting Orange County.
- In January 2019, expanded the First District Community Coffee program to all neighborhoods in the First District. Using the social platform NextDoor, residents throughout the First District were invited to attend a Community Coffee near their neighborhood. Other social media platforms, like Facebook, Instagram, Twitter, and Eventbrite, were used to also invite residents. A total of fifty-three community coffees were organized.
- From October 2022 to December 2023, re-launched the First District Community Coffee program to include the new First District cities that were rearranged under the 2021 redistricting process. This included the cities of Cypress, Fountain Valley, Garden Grove, Huntington Beach, La Palma, Los Alamitos, Midway City, Rossmoor, Seal Beach, and Westminster. A total of forty community coffees were organized.

## A18 D1 Events (e.g. Tet Festival, Moon Festival, Car Show)

- Starting in January 2016 Supervisor Andrew Do began hosting the Tet Festival in Mile Square Park. This event marks the beginning of the Lunar New Year and is the most important celebration in the Vietnamese American community.
- The event ran in Mile Square Park in 2016, 2017, 2018, 2019, 2020, 2022, 2023, and 2024.
- Scaling the event from previous years, Mile Square Park allowed parking and entry for the event to be free for all attendees.
- The festival featured live entertainment, lion dances, carnival rides, games for all ages, a firecracker lighting ceremony, authentic Vietnamese cultural performances, and a bountiful variety of Vietnamese food.
- The celebration went for a full extended weekend from Friday afternoon until Sunday evening, each day bringing new opportunities and interesting experiences.
- In conjunction with the OC Tet Festival, the Tet Parade gathered large crowds early on Saturday morning along Bolsa Avenue in Westminster.
- Gathering tens of thousands of community members together to celebrate Vietnamese heritage created a sense of unity within the community. Since the beginning of the Tet Festival in Mile Square Park, the park has become a beacon of community and pride for the First District.
- In September 2015, Supervisor Andrew Do began the tradition of hosting the Moon Festival (also known as the Mid-Autumn Festival) at Freedom Hall at Mile Square Park.
- Moon Festival ran from 2015 to 2024 with the exception of 2020.
- The event is to watch and celebrate as the moon gets to its largest and brightest point in the year.
- Children get lanterns and mooncakes while also participating in arts and crafts, face painting, and playing in the bounce house. The entire festival is sweet and enjoyable for all ages.
- The free event offers live music and entertainment including poetry and cultural dance. Food trucks also come participate and sell dinner, beverages, and deserts to festivalgoers.

## A19 Community Events (e.g. parades, etc)

- Supervisor Do has rode in the Garden Grove Strawberry Festival since 2015.
  - The festival was started by the Garden Grove Chamber of Commerce in 1958 to bring the community together and paid tribute to the prolific Garden Grove strawberry fields.
  - After the first year, the non-profit Garden Grove Strawberry Festival Association was formed, and the festival became a charitable event that has donated \$4.5 million to hundreds of local non-profits.
  - Many celebrities have been attracted to the festival including Senator Robert F. Kennedy, Governor Jerry Brown, and Micky Mouse among others.
  - Supervisor Do has ridden in a multitude of strawberry themed cars from classic cars to Jeep Wranglers and has had dance groups and music accompanying his car.
- Supervisor Do has rode in the Huntington Beach Fourth of July Parade since YYYY.

## A20 Mile Square Park Master Planning

- A [Plan](#) was developed in 2021 to repurpose one of the two golf courses, in order to create a more open and welcome environment for families to come and enjoy, adding in gardens and open up an open-air amphitheater, to be used as a District 1 resource.

## Leadership

- Chairman of the Orange County Board of Supervisors: [2018](#), [2021](#)
  - Chairman of the Orange County Transportation Authority: [2021](#)
  - Chairman of CalOptima Health: [2020](#), [2021](#), [2022](#), [2023](#) (resigned, partial term)
  - Co-Chairman of the Orange County Criminal Justice Coordinating Council: [2019](#), [2020](#), [2021](#), [2022](#), [2023](#), [2024](#) - present
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