Care Plus Program Acronym Dictionary / Definitions

Acronym	Full name	Description	Link
BHS	Behavioral Health Services	County Participating Agency	https://www.ochealthinfo.com/bhs/
CPP	Care Plus Program	CPP offers enhanced care coordination, for those who are most vulnerable, across the County's five systems of care: Behavioral Health, Corrections, Healthcare, Housing and Benefits / Support Services. It has two key objectives around efficiency and effectiveness – aiming to expedite the identification and assessment of need and subsequent linkages to services - resulting in greater collaboration, maximization of resources and fewer delays in care coordination.	https://www.ochealthinfo.com/occ/care_plus_program
FSP	Full-Service Partnership	A BHS investment and commitment to the use of performance outcomes and data in MHSA programs, furthering the continuum of recovery.	https://www.ochealthinfo.com/bhs/about/pi/mhsa/fsp
HCA	Health Care Agency	County Participating Agency in Care Plus Program	https://www.ochealthinfo.com/
HLO	Homeless Liaison Officer	Officers assigned to Patrol and other assignments to support the provision of resources to the homeless community.	
ICC	Intense Care Coordination	A series of in person MDT meetings to plan, coordinate and overcome barriers to care for individual clients who meet ICC criteria.	*Link to criteria once agreed*
MDT	Multidisciplinary Team	Membership from each Participating Agency. Primary role is to promote connection and expedite referral to services and resources for homeless individuals.	
MHSA	Mental Health Services Act	The MHSA passed in 2004 and is designed to expand and transform the behavioral health system to better serve individuals with, and at risk of, serious mental health issues, and their families. MHSA addresses a broad continuum of prevention, early intervention, and service needs and the necessary infrastructure, technology, and training elements that effectively support the public behavioral health system.	https://www.ochealthinfo.com/bhs/about/pi/mhsa

OCC	Office of Care Coordination	County Participating Agency in Care Plus Program	https://www.ocgov.com/gov/health/occ/
OCCR	OC Community Resources	County Participating Agency in Care Plus Program	https://www.occr.ocgov.com/
OCHA	OC Housing Authority	County Participating Agency in Care Plus Program	https://www.ochousing.org/
OCSD	OC Sheriff's Department	County Participating Agency in Care Plus Program	https://www.ocsheriff.gov/
O&E	Outreach & Engagement	Program providing education, assessment, short-term case management, educational and life skills classes; support groups, transportation assistance and in-person outreach to residents who are at risk of developing a mental illness and those who are homeless or on the verge of becoming homeless. County Participating Agency in Care Plus Program.	https://www.ochealthinfo.com/gov/health/bhs/about/pi/outreach/programs.asp
Simpligov		Government workflow and eForm automation system. Links with SOCDIS to provide the required client authorization.	
SOCDIS	System of Care Data Integration System	The County's data integration platform, underpinning the CPP. It is provided by IBM, hosted via Watson Care Manager. It coordinates multiple software programs to pull data from each of the County's five systems of care in to one Virtual Client Record.	
SSA	Social Services Agency	County Participating Agency in Care Plus Program.	https://www.ssa.ocgov.com/
UAT	User Acceptance Testing	System users test software to make sure it can handle required tasks in real-world scenarios, according to specifications. SOCDIS UAT was completed with County staff in December 2020.	
VCC	Virtual Care Coordination	Virtual coordination by Care Team members within SOCDIS, supporting the clients Care Plan and Care Goals. Includes program inquiries, referrals and resource planning.	
VCR	Virtual Client Record	Provides a 360-degree view of a client, in dashboard form, containing all relevant data for efficient and effective care coordination. The VCR is hosted by IBM's Watson Care Manager (WCM) platform.	

WCM	Watson Care Manager	IBM platform, supporting a complete software service, that includes workflows, clinical content, and data integration tools which underpin individualized Care Plans and MDT care coordination.	https://www.ibm.com/products/watson-care-manager Link to live site: Watson Care Manager (PROD) – Care Manager Portal
WPC	Whole Person Care	The program promotes increased communication between hospitals, CalOptima, community clinics, OCHCA and recuperative care providers to improve access and navigation of services for the homeless population.	https://www.ochealthinfo.com/about/admin/wpc